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# NOTTINGHAM CITY COUNCIL AREA 8 COMMITTEE

Date:	Wednesday,	16	November	2016
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**Time:** 6.30 pm

Place: LB 41 - Loxley House, Station Street, Nottingham, NG2 3NG

Councillors are requested to attend the above meeting to transact the following business



10

#### **Corporate Director for Strategy and Resources**

Governance Officer: Phil Wye Direct Dial: 0115 8764637

1	APOLOGIES FOR ABSENCE	
2	DECLARATIONS OF INTEREST	
3	MINUTES Last meeting held on 14 September 2016 (for confirmation)	3 - 14
4	POLICE UPDATE	
5	NOTTINGHAM CITY HOMES UPDATE Report of Chief Executive, Nottingham City Homes	15 - 32
6	GET OUT GET ACTIVE PROJECT Presentation by Alex Brown, Community Sport and Physical Activity Officer	
7	AREA COMMITTEE - IMPROVING THE HEALTH OF CITIZENS Report of Alison Challenger, Director of Public Health	33 - 48
8	CLIFTON TOWN CENTRE UPDATE Verbal update from Mark Armstrong	
9	COMMUNITY PROTECTION - AREA CLUSTER FEEDBACK AND BRIEFING NOTE FROM COMMUNITY PROTECTION	49 - 62

AREA COMMITTEE COMMUNITY REPRESENTATIVES

#### **CELEBRATION EVENT-FEEDBACK FROM REPRESENTATIVES**

## 11 DELEGATED AUTHORITY PROJECTS AND WARD COUNCILLOR 63 - 68 BUDGETS

Report of Director of Neighbourhood Services

#### **12 WARD REPORT – BRIDGE, CLIFTON NORTH & CLIFTON SOUTH** 69 - 104

IF YOU NEED ANY ADVICE ON DECLARING AN INTEREST IN ANY ITEM ON THE AGENDA, PLEASE CONTACT THE GOVERNANCE OFFICER SHOWN ABOVE, IF POSSIBLE BEFORE THE DAY OF THE MEETING

CITIZENS ATTENDING MEETINGS ARE ASKED TO ARRIVE AT LEAST 15 MINUTES BEFORE THE START OF THE MEETING TO BE ISSUED WITH VISITOR BADGES

CITIZENS ARE ADVISED THAT THIS MEETING MAY BE RECORDED BY MEMBERS OF THE PUBLIC. ANY RECORDING OR REPORTING ON THIS MEETING SHOULD TAKE PLACE IN ACCORDANCE WITH THE COUNCIL'S POLICY ON RECORDING AND REPORTING ON PUBLIC MEETINGS, WHICH IS AVAILABLE AT WWW.NOTTINGHAMCITY.GOV.UK. INDIVIDUALS INTENDING TO RECORD THE MEETING ARE ASKED TO NOTIFY THE GOVERNANCE OFFICER SHOWN ABOVE IN ADVANCE.

PLEASE NOTE THAT COUNCILLOR PAT FERGUSON WILL BE IN ATTENDANCE FROM 6PM, AND THERE WILL BE TEA AND COFFEE AVAILABLE.

#### **NOTTINGHAM CITY COUNCIL**

#### AREA 8 COMMITTEE

MINUTES of the meeting held at Clifton Cornerstone, Southchurch Drive, Clifton, Nottingham on 14 September 2016 from 6.30 pm - 8.25 pm

#### Membership

Present Absent

Councillor Pat Ferguson (Chair) Councillor Steve Young (Vice Chair)

Councillor Josh Cook

Councillor Michael Edwards Councillor Chris Gibson Councillor Nicola Heaton Councillor Corall Jenkins Councillor Andrew Rule

#### Colleagues, partners and others in attendance:

- Town Centre Co-ordinator Mark Armstrong

Clare Ashton - Good Companions

- Neighbourhood Development Officer Prairie Bryant - Head of Parks and Open Spaces Eddie Curry Abdul Ghaffar Jonathan Hughes - Neighbourhood Development Officer - Friends of Victoria Embankment - Meadows Partnership Trust Miriam Gifford

- Clifton Community and Family Support Group Gary Humble

Jane Jeoffrey - Queens Walk Community Association

N Judd - Resident

Basheer Latif - Meadows Muslim Centre

Colin Mackie - Silverdale Community Association

- Clifton Advice Centre Ian Malcolm

Sharon Mills - Meadows Partnership Trust Steve Morton - WYG Planning and Consultancy

- Nottingham City Homes Garry Nelmbs

Roy Nettleship - Carters Educational Foundation Ed Peterson - Clifton Village Residents Association

Mr J Potter - Resident

Donna Sherratt - Community Family Support Worker Parbinder Singh Charles Smyth - Neighbourhood Development Officer

- Cedar House Investments Ltd

Margaret Spencer - Old Meadows Tenants and Residents Association

Laura Wilson -- Governance Officer

Constitutional Services

#### 14 APOLOGIES FOR ABSENCE

Inspector Donna Busuttil Mary Daley

Area 8 Committee - 14.09.16

Richard Gutteridge Karen Humble Kevin McCormick Roger Steel Dee Whitworth

#### 15 <u>DECLARATIONS OF INTERESTS</u>

None

#### 16 MINUTES

Subject to the following changes, the minutes of the meeting held on 11 May 2016 were confirmed by the Committee and signed by the Chair:

- (a) the addition of Mr J Potter to the list of attendees;
- (b) minute 8 Summer Events in Clifton being amended to read 9 and 10 September for the Clifton Drive in Movie and Festival, instead of 9 and 19 September.

#### 17 AREA COMMITTEE COMMUNITY REPRESENTATIVES

Abdul Ghaffar, Neighbourhood Development Officer, introduced the report detailing the proposed Community Representatives for the Bridge, Clifton North and Clifton South wards, to be appointed to the Committee for the 2016/17 municipal year.

RESOLVED to approve the appointments of the following Community Representatives from the Bridge, Clifton North and Clifton South wards to the Area Committee for the 2016/17 municipal year:

<u>Organisation</u>	<u>Name</u>
Queens Walk Community Association	Jane Jeoffrey
	(Bridge)
Meadows Dance & Social Group	Mary Daley
	(Bridge)
Meadows Muslim Centre	Basheer Latif
	(Bridge)
Old Meadows Tenants and Residents Association	Margaret Spencer
	(Bridge)
Friends of Victoria Embankment	Jonathan Hughes
	(Bridge)
Arkwright Meadows Community Gardens	Deidre Whitworth
	(Bridge)
Meadows Partnership Trust	Miriam Gifford
	(Bridge)
Wilford Community Group	Roger Steel
	(Clifton North)

Carters Educational Foundation	Roy Nettleship
	(Clifton North)
Silverdale Community Association	Colin Mackie
	(Clifton North)
Clifton Community Association	Robert Mosley
	(Clifton North)
Clifton Community & Family Support Group	Karen Humble
	(Clifton North)
Good Companions	Clare Ashton
	(Clifton South)
New Beginnings Bereavement	Patricia Nicholson
	(Clifton South)
Clifton Village Residents Association	Ed Peterson
	(Clifton South)
Barton Lane Community Association	Tracy Osbourne
	(Clifton South)
Clifton Advice Centre	lan Malcolm
	(Clifton South)

# 18 <u>USE OF SECTION 106 FUNDING AT VICTORIA EMBANKMENT & MEADOWS RECREATION GROUND</u>

Eddie Curry, Head of Parks and Open Spaces, introduced the report outlining the proposals for the use of Section 106 funding for improvements to the Victoria Embankment and Meadows Recreation Ground.

Concerns were raised regarding the access from the car park to the Memorial Gardens, due to the steepness of the path. The Committee was informed that this issue is recognised and could possibly be considered if further funding became available.

#### **RESOLVED** to

# (1) note the proposals for the use of existing Section 106 funding at the Victoria Embankment and Meadows Recreation Ground:

Project	Estimated
	Cost
Repairs of road verges where damaged by parking	£5,000.00
Play area improvements	£10,000.00
Contribution towards the children's cycle track project	£42,000.00
Match funding towards a European Regional	£32,000.00
Development Fund bid for the park (including tree	
planting, wildflower meadows and re-landscaping part	
of the old tennis courts)	
TOTAL (existing S106)	£89,000.00

# (2) approve the use of £61,202.80 of new Section 106 funding at the Victoria Embankment memorial gardens:

Project	Estimated Cost
Restoration of the Queen Victoria statue	£20,000.00
Creation of new paths from the park to the bandstand and into the Memorial Gardens	£10,000.00
Shrub and tree planting in and around the Memorial Gardens	£10,000.00
Repairs to the Memorial undercroft gates	£5,000.00
Path repairs in the Memorial Gardens	£16,202.80
TOTAL (new S106)	£61,202.80

#### 19 POLICE UPDATE

As Inspector Donna Busuttil was unable to attend the meeting, Sergeant Paul Ferguson, provided the following written update, which was circulated in advance of the meeting:

#### Clifton:

- all crime is up by 12.1% (an increase of 90 crimes). This is mainly due to a spike in burglaries where the offences were "walk ins" to insecure properties across the estate. Two males have been arrested for these offences and remain on bail. Since the arrest the offences have dropped and, as a result, over the last 2 weeks there has been a 25% reduction in all crime;
- there is an on-going issue with thefts from gardens with regards to garden ornaments, stone features, etc;
- vehicle offences are up by 33 offences compared to the same time last year, but this is as a result of a spate earlier in the year where an organised gang was targeting works vans for power tools, which has now stopped;
- there has been no increase in violence offences and there has been a 25% reduction in domestic violence (38 fewer offences);
- the Police are currently working with the Licensing Department following some violence offences at Public Houses, particularly one establishment. This follows a GBH offence where the offender has been identified:
- shoplifting has seen an increase of 65% (increase of 34 offences). These
  offences were mainly committed by a small number of individuals, two of which
  are currently serving prison sentences for offences, and two others are going
  through the justice process. Work is ongoing with Community Protection to
  apply for criminal behaviour orders to prevent reoffending in the area;
- there has been a 4% reduction in reports of anti-social behaviour.

#### The Meadows:

- all crime has decreased by 8.4% (a decrease of 38 crimes);
- there has been a significant amount of drug disruption activity in the area, with a number of warrants having been executed.

The Police are aware of the on-going issues with travellers using the Clifton Village Green area. The Neighbourhood Police Team (NPT) are working with Community

Protection to see whether a Public Spaces Protection Order (PSPO) may provide any kind of assistance in dealing with the matter, but this is unchartered territory and enquiries are on-going. Police powers to deal with travellers are limited and, in most cases, the City Council legal team have taken the lead with ensuring eviction. In a small number of occasions in the past where circumstances fit, the NPT have used powers under S.61 of the Criminal Justice and Disorder Act 1994 (Direction To Leave Land), but there are strict criteria that must be met before this can be utilised. With regards to the last group to occupy the land, Police are aware of a number of reports of damage to a neighbouring address and these have been recorded as criminal damage. Unfortunately without evidence of exactly who has caused the damage or been witnessed to cause the damage it is not possible to progress the investigation/prosecution, however the report will give further credence to the PSPO that is being explored.

The following comments were made during the discussion:

- (a) the cuts to Police resources are concerning, and officers are under more pressure than ever before;
- (b) the amount of drugs and dog mess in the area seem to be increasing;
- (c) the Police team in The Meadows is fully staffed and is focussing on operations and tackling hotspots. The Police require more intelligence to be able to increase prosecutions;
- (d) there is an issue with motorcycles;
- (e) there is an issue with travellers using the Village Green, which needs to be prevented happening again. There are plans to install bollards on the Green, but it needs to be approved by the Clifton family;
- (f) there was an armed robbery in The Meadows on 11 August, which isn't mentioned in the update.

# 20 <u>UPDATE ON PROJECTS FROM THE ACTION PLAN FOR CLIFTON - DISTRICT RETAIL CENTRES</u>

Mark Armstrong, Town Centre Co-ordinator, introduced the updates from the briefing note on the projects from the Action Plan for Clifton including:

- Clifton Library;
- tree pits;
- street furniture;
- the LGF funding bid;
- central shops;
- Holy Trinity shops;
- Varney Road shops;
- the Clifton drive-in cinema event;
- Fairham House development site, Green Lane.

The following comments were made during the discussion:

- the Friday night drive-in movie had to be cancelled due to the weather, but it will be rearranged;
- (b) the bridge over the cut-through at the central shops blocks out natural light, and the exposed pipes makes it look untidy;
- (c) the zebra crossing near the cut-through needs to be moved to make it safer;
- (d) the vacant area at the library could be used as a restaurant, as the area is in need of one.

#### 21 PROPOSED RETAIL DEVELOPMENT, GREEN LANE, CLIFTON

Charles Smyth, Cedar House Investments, gave a presentation on the proposals for the Clifton Triangle development and highlighted the following points:

- (a) the Clifton Triangle site is located on Green Lane;
- (b) the constraints of the site include:
  - maintaining the surrounding residential amenity;
  - keeping as many of the existing trees surrounding the site, and adding new ones where possible;
  - a new highways access to the site to provide well managed access to the new layout;
- (c) opportunities for the site include:
  - supplementing and enhancing the existing Clifton high street offer with a mixed use scheme comprising food and non-food retail;
  - the potential to enhance aspects of the landscape and soften the hard palisade fence boundary;
  - creating a vibrant active use on the site to replace the vacant derelict buildings;
  - providing one and two bedroom apartments to supplement the extensive family housing in the area;
- (d) many potential development solutions have been explored for the site in conjunction with Nottingham City Council Planning Officers;
- (e) the initial proposals included:
  - a 20,000 sq ft discount food store;
  - 30,000 sq ft of non-food stores for various potential tenants in a variety of unit sizes;
  - a 1,600 sq ft food and drink unit;
  - 210 new parking spaces;
  - 24 apartments;
  - the retention of the majority of the existing trees;
  - the provision of a new pedestrian access;
  - rationalisation of the existing vehicular entrance to the site;
- (f) public consultation results included:

- confirmation that 77% of respondents currently use Clifton for food shopping, but only 43% use it for non-food shopping;
- 78% of respondents wanting to see a discount food store introduced to Clifton:
- 81% of respondents wanting to see the construction of other types of retail floorspace (non-food);
- 73% of respondents agree that the Green Lane site is a suitable site for retail development;
- (g) revisions to the proposals as a result of the feedback include:
  - the vehicular access to the car park serving the residential apartments being moved from Langstrath Road to Green Lane;
  - the pedestrian access through the site from Langstrath Road being removed;
  - additional planting being introduced along Green Lane;
- (h) it is hoped that a planning application will be submitted by the end of September 2016. Nottingham City Council will then carry out its own consultation on the application;
- (i) once planning permission has been granted, it is projected that development will start on site in Spring 2017, with store openings targeted for Easter 2018.

The following comments were made during the discussion:

- (j) the development is generating huge interest and excitement in the area, and will bring great benefits;
- (k) the retention of trees is welcome, as is the dominance of retail units as opposed to residential dwellings;
- (I) as there are issues with obesity in the area, it is important to ensure that there aren't any fast food units on the site;
- (m) the development is one of the most important things to happen to Clifton;
- (n) the landscaping along Green Lane should be built up to try and disguise the car park;
- (o) moving the residential entrance to Green Lane has relieved a lot of anxiety about parking issues in the area;
- (p) a clothing retailer would be welcomed as there is a very limited offer in the area:
- (q) a family orientated restaurant is much needed;
- (r) there needs to be connectivity with the other retail centres in the area;
- (s) existing shops have welcomed the proposals and feel it will improve the area;

(t) the development will create jobs for local people.

Councillor Michael Edwards abstained from the discussion due to being a member of the Planning Committee.

#### 22 AREA BASED GRANT UPDATE

Sharon Mills, Meadows Partnership Trust, introduced the presentation outlining the use of the Area Based Grant in Quarter 1, totalling £44,057.75.

The following comments were made during the discussion:

- (a) the newsletter is circulated in key location throughout the area, but isn't currently available online;
- (b) in relation to youth work, diversionary activities happen at scheduled times, and targeted activities are specific projects aimed at tackling a problem, eg 1-1 focussed work.

#### 23 NOTTINGHAM CITY HOMES UPDATE

Garry Nelmbs, Tenancy and Estate Manager, Nottingham City Homes, introduced the report providing updates on the following key themes:

- the Capital Programme and major work;
- area regeneration and environmental issues;
- key messages from the Tenants and Leaseholders Congress;
- Tenants and Residents Associations updates;
- area performance;
- good news stories and positive publicity.

He also circulated a revised Appendix 3, which requested funding to install new metal railings and bi-fold gates to 8 properties at Dartmoor Close in Clifton South ward.

#### **RESOLVED** to

- (1) note the update and performance information in Appendices 1 and 2 of the report;
- (2) note the allocation of funds as follows:

Ward	Budget	Schemes Approved	Schemes Committed	Schemes De- committed	Remaining Budget
Bridge	£187,869.10	£0	£0	£0	£187,869.10
Clifton South	£172,830.82	£5,236.11	£5,236.11	£0	£167,594.71
Clifton North	£65,804.68	£0	£0	£0	£65,804.68

(3) approve the following funding request, as circulated at the meeting:

Address	Request	Reason	Cost
Dartmoor Close,	Install new metal	There are anti-social	£22,085.00
Clifton South	railings and bi-	behaviour and nuisance	
	fold gates to 8	issues for the tenants, with	
	properties	balls kicked all over their	
		gardens and at their cars,	
		which the fencing and gates	
		will resolve	

#### 24 WARD REPORT - BRIDGE, CLIFTON NORTH & CLIFTON SOUTH

Abdul Ghaffar, Neighbourhood Development Officer, introduced the report detailing the current priorities and issues facing Bridge, Clifton North and Clifton South wards, and providing details of forthcoming events and activities.

The following comments were made during the discussion:

- (a) there appears to be an increase in drug dealing at the Bridgeway Centre in the evenings, which is intimidating for residents and visitors to the area;
- (b) the signage for the village green will make it clear that there is no parking allowed.

#### RESOLVED to note the information.

#### 25 AREA CAPITAL FUND - 2016/17 PROGRAMME

Prairie Bryant, Neighbourhood Development Officer, introduced the report detailing the proposed projects under the Area Capital Fund including highways, traffic and safety, and public realm, and circulated a revised appendix to include schemes for Bridge and Clifton South.

#### **RESOLVED** to

(1) note that the following money is available:

Bridge £79,320 Clifton North £0 Clifton South £84,411

#### (2) approve the following schemes:

#### **Bridge Local Transport Plan Schemes:**

Location	Туре	Estimate	Details
Beauvale Road	Carriageway	£15,076	Microasphalt surface
			treatment

#### **Clifton North Local Transport Plan Schemes:**

Location	Type	Estimate	Details
Midhurst Way	Footpath	£39,777	Footpath reconstruction on
			the even numbered side only

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Location	Туре	Estimate	Details
Smithy Close	Traffic	£6,000	Additional contribution to
	Regulation		previously agreed schemes
	Order		
Clifton Grove	Study	£1,500	Feasibility study for a
Estate			residents parking scheme
Sumburgh	Footpath	£223	Surface treatment on Huntly
Road area			Close, Glenlivet Gardens,
			Fairisle Close, Lerwick
			Close, Sumburgh Road and
			link footpaths

#### **Clifton North Public Realm Schemes:**

Location	Type	Estimate	Details
Sumburgh	Footpath	£22,374	Surface treatment on Huntly
Road area			Close, Glenlivet Gardens,
			Fairisle Close, Lerwick
			Close, Sumburgh Road and
			link footpaths

**Clifton South Local Transport Plan Schemes:** 

Location	Туре	Estimate	Details
Various	Parking	£9,000	Review of parking issues across the ward and proposed solutions

### 26 <u>DELEGATED AUTHORITY PROJECTS</u>

Abdul Ghaffar, Neighbourhood Development Officer, introduced the report detailing the use of delegated authority by the Corporate Director for Commercial and Operations for the financial year 2016/17, and the Ward Councillors revenue budget allocation for 2016/17.

#### **RESOLVED** to note

(1) the actions agreed by the Corporate Director for Commercial and Operations:

#### Bridge:

Schemes	Councillor(s)	Amount
Bridgeway Centre Floral Display	Edwards and Heaton	£2,516.00
Arkwright Meadows Community	Edwards and Heaton	£1,195.00
Gardens Events – Spring Open Day,		
Summer Event & Autumn Harvest		
Nottingham Music Service	Edwards and Heaton	£240.00
Nottingham Carnival	Edwards and Heaton	£500.00
Trent Bridge Community Trust – "Street Cricket Sessions"	Edwards and Heaton	£1,000.00
25ft Christmas tree (purchase, install and dismantle)- Bridgeway Centre	Edwards and Heaton	£2,378.56
Safe Alternative Centre CIC – Fun day	Edwards and Heaton	£1,000.00
Your Choice Your Voice Dragons Den	Edwards and Heaton	£2,500.00
Manzil – Cohesion event and Outing	Edwards and Heaton	£1,145.00
Meadows Muslim Centre – Eid Event	Edwards and Heaton	£590.00
Total allocated at 26/08/16		£13,064.56
Balance Brought Forward 2015/16		£9,861.89
Allocation 2016/17	£10,000.00	
Returned/De-committed at 09/03/16	£1,155.00	
Total available allocation	-	£21,016.89
Total allocated at 26/08/16	-	£13,064.56
Total unallocated at 26/08/16		£7,952.33

#### **Clifton North:**

Schemes	Councillor(s)	Amount
Wilford Community Group – May Day	Rule	3300.00
event		
Drive in Cinema at NET Park and Drive	Cook and Ferguson	£1,200.00
Wilford Community Group – Queen's	Cook, Ferguson and Rule	£300.00
Birthday community event		
Nottingham Music School	Cook, Ferguson and Rule	£360.00
Literacy Volunteers	Cook, Ferguson and Rule	£170.00
Clear-up at rear of shops on Varney	Rule	£473.00
Road		
Gazebo for Clifton Community Family	Cook and Ferguson	£660.00
Support Group		
Ruddington Lane Recreational Ground	Cook and Ferguson	£750.00
<ul><li>Family Funday</li></ul>		
NG11 Clifton Foodbank – racking,	Rule	£605.60
tables and chairs		
Total allocated at 12/08/16		£4,818.60
Balance Brought Forward 2015/16		£17,532.00
Allocation 2016/17	£15,000.00	
Total available allocation	£32,532.00	
Total allocated at 12/08/16		£4,818.60
Total unallocated at 12/08/16		£27,713.40

### **Clifton South:**

Schemes	Councillor(s)	Amount
Literacy Volunteers	Gibson, Jenkins and	£810.00
	Young	
Nottingham Music School	Gibson, Jenkins and	£240.00
	Young	
Drive in Cinema at NET Park and Drive	Gibson, Jenkins and	£1,800.00
	Young	
Defibrillator at Peacock Public House	Gibson, Jenkins and	£1,400.00
	Young	
Total allocated at 16/08/16		£4,122.00
Balance Brought Forward 2015/16	£11,928.00	
Allocation 2016/17		£15,000.00
Total available allocation	£26,928.00	
Total allocated at 16/08/16		£4,122.00
Total unallocated at 16/08/16		£22,806.00

(2) the individual Ward Councillor revenue budget allocation of £5,000 for 2016/17.

# AREA 8 COMMITTEE 16 NOVEMBER 2016



Title	of paper:	Nottingham City Homes Update and Approvals				
	ctor(s)/	Nick Murphy, Chief Executive of Wards affected: Clifton				
	oorate Director(s):	Nottingham City Homes	North, South & Bridge			
	ort author(s) and	Garry Nelmbs, Tenancy & Estates Manager, Clifton Area Housing Office,				
cont	act details:	contact on 0115 8786234.				
	er colleagues who	N/A				
	provided input:	 				
		ith Portfolio Holder(s) N/A				
(IT re	elevant)					
Dolo	wont Council Blon k	You Thomas				
	vant Council Plan k					
Scho	tegic Regeneration a	nd Development				
	ning and Housing munity Services					
	gy, Sustainability and	d Customor				
	gy, Sustainability and , Growth and Transp					
	ts, Health and Comm					
	dren, Early Intervention	•				
	ure and Culture	on and Lany Tears				
	ources and Neighbou	urhood Regeneration				
1/690	dices and Neighbor	iniood ixegeneration				
Sum	mary of issues (inc	luding benefits to customers/service us	ers).			
		ates on key issues and themes which link				
	egic themes for Notti	•	back to local priorities and the			
	- g					
The	reports provide sumr	mary updates on the following key themes:				
•	· · · · · · · · · · · · · · · · · · ·	· ·				
•		and environmental issues;				
•		m the Tenant and Leasehold Congress;				
•		ents Associations updates;				
•	Area performance:	•				
•	Good news stories and positive publicity.					
Recommendation(s):						
1		nt on the update and performance informat	ion in Appendices 1 and 2.			
		·	• •			
2	To note the allocation	n of funds for 2016/17, detailed in Appendi	x 3.			
3	To approve the Area Capital Programme funding request set out in Appendix 3					

#### 1. REASONS FOR RECOMMENDATIONS

- 1.1 The Nottingham City Homes Update provides a descriptive and statistical picture of what is happening at an area level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 The update also monitors progress in the wards and acts as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

#### 2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Nottingham City Homes previously reported on performance at local Area Panels that sat below the respective Area Committees. These panels were attended by local residents, local Councillors and partner agencies.
- 2.2 Nottingham City Homes has a goal to 'create homes and places where people want to live' and to give tenants and leaseholders an input in shaping what happens in their area. The Nottingham City Homes Update Report is one of a number of initiatives that increases the transparency and accountability of the Company's performance.
- 2.3 Following the decision for Nottingham City Homes representatives to attend Area Committee, it was decided to provide the Nottingham City Homes Update Report to Area Committee. Appendices 1 and 2 provide the latest performance position for the committee to note and comment on.
- 2.4 Appendix 3 outlines the remaining capital budget for this area for noting and provides details of current schemes that require approval by the Committee.

#### 3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

# 4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

- 4.1 Budgets are allocated on a yearly basis for each ward and there is an obligation on Nottingham City Homes to ensure that funds are allocated to projects within these budget requirements
- 5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)
- 5.1 None

6	STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION
	RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED
	INFRASTRUCTURE)

	HIT KAOTKOOTOKEJ	
6.1	None	
7	EQUALITY IMPACT ASSESSMENT	
7.1	Has the equality impact of the proposals in this report to	peen assessed?
	No An EIA is not required because: the decision does not policies or function.	⊠ relate to changing
	Yes	
8	LIST OF BACKGROUND PAPERS OTHER THAN P THOSE DISCLOSING CONFIDENTIAL OR EXEMPT	
	None	
9	PUBLISHED DOCUMENTS REFERRED TO IN COMP	PILING THIS REPORT
	None	



NCH update report – Appendix 1

Date: 16 November 2016

**Presented by: Mr Garry Nelmbs** 

Page	Item	Executive Summary / Key Points	For information or decision
18		Sample checks of water systems in tenant homes will be undertaken in Independent living schemes across the City to the end of the financial year. This is to confirm that water stored in water tanks and pipework is clean and hygienic.	Information
	Capital Programme & major works	Stock condition and energy performance surveys continue Citywide targeting homes where we have little or no information this could be due to previous no access issues. This information helps to plan future works including a programme of maintaining decency continues across the City replacing windows, doors, kitchens and bathrooms where needed.	
		Willowbrook Court Grander designs at Willowbrook Court is due to commence in October, after a slight delay	
2	Area Regeneration and Environmental Issues	Clifton North We are working with the Housing Team, NDO and Cllrs for this ward to determine priority schemes for the use of the environmental money. Finalising some costings with our contractor and they will	Information

		then be presented to all parties for a decision to be reached. We aim for some approvals at February's area committee.  Clifton South We are gathering some quotes for various schemes across the ward, including some fencing and resurfacing works to the Nobel Road Estate.  We will be delivering a fencing upgrade project to Dartmoor Close as the houses in this cul de sac do not have any boundary fencing and have been suffering a lot of nuisance from young people. The new fencing will help resolve this issue and smarten up the area.  Bridge Funding was agreed at September 2015 area committee to upgrade the fascia's and lighting to the	
Page 19		Bridgeway Shopping Centre. This project is being delivered by NCC and funding from the Bridge Environmental budget has been agreed. We are awaiting the project to commence to enable us to transfer the funding agreed.	
9		Balcony upgrades – NCH have delivered a successful scheme to the Queens Walk flats to upgrade the balconies from timber to a bespoke metal finish. We are seeking the approval of some environmental funding at this area committee to upgrade the remaining 37 balconies and these will be installed later in the year.	
		New Build/Exiting Stock collaboration The Decent Neighbourhoods Team, New Build Team and Tenancy and Estate Management have formed a working group to ensure that investment work is considered to the stock surrounding the new build areas to ensure maximum regeneration benefits are delivered in the ward. We have now identified some key areas across the ward to start delivering these external improvements around the new build sites. These are currently being costed up with our contractors and we will ask the next area committee for some environmental funding towards this major project of ours.	
3	Key messages from the Tenant	TPAS Accreditation Nottingham City Homes has successfully achieved Landlord reaccreditation from the Tenant	X

Pa	and Leasehold Congress	Participation Advisory Service (TPAS) in resident Involvement. The award acknowledges that NCH are leaders in best practice nationally when it comes to keeping our customers informed and involved by delivering NCH News to every household four times a year.  Our growing use of social media, our annual Tenant Fun Day which attracts some 600 people and the Tenant and Leaseholder Awards showcases the work of individuals and community groups across the city. In addition to this, we were recognised for our tenant representation on the NCH board and through tenants directly helping to improve services through our customer panels, neighbourhood inspections and tenant scrutiny.  Tenant and Leaseholder Awards 2017 Once again we're looking for nominations for the NCH Tenant and Leaseholder Awards 2017. Every year we recognise individuals and groups who go that extra mile for members of their community. There are 11 award categories and 8 of these are open to the wider community to nominate projects.	
Page 20		The closing date for nominations is Friday 6th January.	
4	Tenant and Residents Associations updates	Rivergreen Area Community Group Carol Thomas the Chairperson of the group sadly passed away earlier this month. Carol was an amazing person who was really passionate about helping other people in the community especially those who are isolated.	Х
		Unfortunately due to her illness she was not able pursue the plans she had for the new community group which she helped start up not too long ago. Carol is a big loss for the community and I am sure the other committee members will arrange something in Carol's memory.	
		Friends of Nobel Road Tenants and Residents Association The next Public meeting is on Thursday 10th November, 6.30pm at Park Gate Community Centre.	
		The group's next event is going to be a Christmas event for the Nobel Road estate on Saturday 17th December, 1.00pm – 4.00pm, Park Gate Community Centre.	

Pag <b>e</b> <sub>2</sub> 21	Avea Dorforman	Southchurch Court Flats Tenants and Residents Association The group now meets bi monthly. The group continue to work on issues that affect the quality of life in their block.  They are currently working with NCH and NCC on project called 'Fit in the Community' to help people get active in their neighbourhoods. There will be a taster session in November held at Clifton Community Centre which will be promoted the tenants in Southchurch Court.  New Meadows Tenants and Residents Association (NEMTRA) Day trip to Scarborough for the community which was part funded by NCH Tenants and Residents Associations grant funding. The trip was really well attended.  A public meeting was held on 8th September with guest speakers from Nottingham City Homes talking about the new properties that are currently being built in West Meadows.	
ab21 6	Area Performance Figures  Good news stories & positive publicity	Swim or Fit for a £1  • For £1 tenants and leaseholders can use the gym or attend fitness classes at any of the Nottingham City Council fitness centres. This offer is currently running alongside the very successful swim for a £1 running at any Nottingham city council swimming pools.  For more information contact NCH Involvement Team on 0115 746 910   www.fitinthecommunity.com	Х
		Fit in the Community' Free Weekly Fitness Sessions:  • Legs, Bums & Tums, 5.00pm – 6.00pm at Park Gate Community Centre  • Zumba, 6.00pm – 7.00pm at Park Gate Community Centre  Tenant Academy Training Courses	

Lunch and Learn

The above courses will take place on Wednesday 23rd November, 10.00am – 3pm at Nottingham Community Housing Association, Sheridan Court, 64 Mansfield Road, Nottingham, NG1 3GY

#### IT for Universal Credit

• This course is aimed at supporting tenants who will have to apply for future welfare benefits on line.

#### Click Silver for 60's

• It and internet safety training for people aged 60 and over. This six week course will allow participants to learn at their own pace with a personal mentor. The next course starts on Weds 11 January 2016.

For a full list of courses and booking details contact the Involvement Team on 0115 746 9100 or the website below.

http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/

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### **Appendix 2**



# **Area report - Clifton North, Clifton South & Bridge Generated on:** 19 October 2016

#### AC8-1 Anti-social behaviour

			2016/17		2015/16	2014/15	
Performance indicator and definition	Target	Value	Status	Long Trend	Value	Value	Latest Note
% of ASB cases resolved by first intervention – Clifton  Note: This PI monitors how many ASB cases NCH resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.	85%	81.36%		•	90.86%	91.23%	This PI is showing that we are not on target this month. TEM have discussed this in our team meetings and 1:1's with relevant staff. Hopefully we will see an improvement for the next quarter.
% of ASB cases resolved – Clifton  Note: This PI measures the proportion of ASB cases NCH has successfully resolved. Data for this PI is not available by ward and is reported by Housing Office.	97.8%	100%	<b>⊘</b>	-	100%	100%	We have worked hard this last quarter and have dealt promptly and firmly with all ASB cases when they have been received by our office. The priority here is, early intervention and where appropriate, firm prevention at all times.
Number of new ASB cases – Clifton  Note: Data for this PI is only available by Housing Office.		58		•	175	118	n/a
Tenant satisfaction with the ASB service  Note: Overall tenant satisfaction with the ASB service - The average score (out of 10) for each survey question. Data for this	8.5			?	7.1	7.51	The satisfaction with the ASB service is still surprisingly below target given that we have being closely monitoring to see what the underlying issues are as to why we are below target with this

indicator is not available by ward				PI. To further drive performance improvement
				we will continue to undertake regular case
				supervision and regular case quality checks.

### **AC8-2 Repairs**

			2016/17		2015/16	2014/15	
Performance indicator and definition	Target	Value	Status	Long Trend	Value	Value	Latest Note
% of repairs completed in target – AC - Clifton North, Clifton South & Bridge  Note: This PI monitors the proportion of repairs being completed within agreed timescales.	96%	94.56%		•	95.5%	97.74%	WS-Oct-2016 Performance is under target at 94.56%. Continued monitoring of resources is taking place to help bring further improvements. We have had high demands in some work streams that has cause delays in attending within 15 days. We are in the process of modernising the Repairs and Maintenance service to gain further Value for Money and improvements in this performance
of repairs completed in target – Bridge Ward Note: This PI monitors the proportion of repairs being completed within agreed timescales.	96%	94.8%		•	95.97%	97.92%	WS-Oct-2016 Performance is under target at 94.8%. Continued monitoring of resources is taking place to help bring further improvements. We have had high demands in some work streams that has cause delays in attending within 15 days. We are in the process of modernising the Repairs and Maintenance service to gain further Value for Money and improvements in this performance
% of repairs completed in target – Clifton North Ward  Note: This PI monitors the proportion of repairs being completed within agreed timescales.	96%	93.84%		•	95.14%	97.36%	WS-Oct-2016 Performance is under target at 93.8%. Continued monitoring of resources is taking place to help bring further improvements. We have had high demands in some work streams that has cause delays in attending within 15 days. We are in the process of modernising the Repairs and Maintenance service to gain further Value for Money and improvements in this performance
% of repairs completed in target – Clifton South Ward Note: This PI monitors the proportion of repairs being completed within agreed	96%	94.86%		•	95.36%	97.82%	WS-Oct-2016 Performance is under target at 94.86%.Continued monitoring of resources is taking place to help bring further improvements. We have had high demands in some work streams that has cause delays in attending within 15 days.

timescales.						We are in the process of modernising the Repairs and Maintenance service to gain further Value for Money and improvements in this performance
Tenant satisfaction with the repairs service  Note: Data for this PI is only available citywide	9.1	9.06	•	9.1	8.9	WS- Oct -2016 Performance is below target for the month at 9.06% but has increased from last months. We continue to look at introducing service improvements through the repairs modernisation and monitor customer satisfaction data to highlight and inform these service improvements. These improvements have been added to an action plan that covers the whole of R&M to improve customer's satisfaction with the service. We are also currently piloting new customer service cards.

#### **AC8-3 Rent Collection**

П			2016/17		2015/16	2014/15	
Performance indicator and definition	Target	Value	Status	Long Trend	Value	Value	Latest Note
% of rent collected  Note: This PI measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported city wide.  Trend shows as improving if value is over 100% as arrears are decreasing.	100%	99.58%		•	100.25%	100.56%	Following the rent free week in August when our collection rate improved as tenants still paid despite the reduced debit, we had a reduced collection in September. At 99.58% the collection rate was £220,000 off a 100% return. It is also slightly behind last year's position of 99.8%. Arrears as a % of debit is 2.45% against a target of 2% - this is £470,000 above where we need to be to hit the target. However as the debit reduced by 1% this year, this is an increasingly difficult target to attain. The numbers of Universal Credit cases continues to increase - with the total standing at just over 200, the arrears on these cases totals £109,014 currently. Equally the amount of Housing Benefit we receive continues to decrease, at a rate of approximately £20,000 each week. This means that we have more rent to actually physically collect from tenants. Although more people are coming off benefit they are taking up low paid jobs that are not permanent with regular hours and therefore their income is liable to fluctuate. This makes it difficult for people to budget and as a result we have increased arrears. Additionally there is still the problem of Court fees standing at £325 - as a consequence we are entering

						cases at a much higher level. Judges will often adjourn cases, allowing the debt to increase but Housing Benefit backdates are now severely restricted.
% of tenancies ending due to eviction  Note: This PI monitors the percentage of tenants being evicted due to rent arrears and is reported citywide.	0.45%	0.45%		0.43%	0.56%	This indicator will be on target by the end of the financial year. WE are currently only 0.02% behind target and as we are not carrying out any further evictions during March we will be on target. We have done 101 evictions so far this year and at this point last year we had done 129.

## AC8-4a Empty properties - Average relet time

			2016/17		2015/16	2014/15	
Performance indicator and definition	Target	Value	Status	Long Trend	Value	Value	Latest Note
Ayerage void re-let time (calendar days) – AC - Clifton North, Clifton South & Bridge D Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy		24.33	?		27.37	22.64	Performance during the period was 29.81 days. The figure for general needs accommodation was 26 days and for Independent Living (where demand can be limited at times) was 91 days.
Average void re-let time (calendar days) – Bridge Ward  Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy		29.81	?	•	27.33	7.64	Performance during the period was 29.81 days. The figure for general needs accommodation was 26 days and for Independent Living (where demand can be limited at times) was 91 days.
Average void re-let time (calendar days) – Clifton North Ward  Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the		17.22	?	•	24.79	19.14	Performance during the period was 17.22 days. The figure relates to general needs accommodation and there were no Independent Living lettings.

new tenancy						
Average void re-let time (calendar days) – Clifton South Ward  Note: This PI measures how long it takes NCH to re-let empty properties from the end of the old tenancy to the start of the new tenancy	24.79	?	•	29.18	38.27	Performance during the period was 24.79 days. The figure for general needs accommodation was 16 days and for Independent Living (where demand can be limited at times) was 55 days.

### AC8-4b Empty properties - Lettable voids

			2016/17		2015/16	2014/15	
Performance indicator and definition	Target	Value	Status	Long Trend	Value	Value	Latest Note
Number of lettable voids – AC - Clifton Sorth, Clifton South & Bridge of Dote: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.		30	<u>~</u>	•	19	37	The number has increased by 11 during this period
Number of lettable voids – Bridge Ward  Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.		14	<u> </u>	•	6	16	The number has increased by 8 during this period
Number of lettable voids – Clifton North Ward  Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.		5	<b>₩</b>	<b>^</b>	4	9	The number has increased by 1 during this period

Number of lettable voids – Clifton South Ward					
Note: Lettable voids are empty properties available for re-letting. They will receive repair work and then be re-let to a new tenant.	11	•	9	12	The number has increased by 2 during this period

### **AC8-4c Empty properties - Decommissioning**

			2016/17		2015/16	2014/15	
Performance indicator and definition Ta	Target	Value	Status	Long Trend	Value	Value	Latest Note
Number of empty properties awaiting decommission – AC - Clifton North, Clifton with & Bridge Note: This PI shows the number of empty Properties which will not be re-let and includes those being decommissioned and / or demolished.		70			89	139	This relates to the remaining Q Block properties in the Meadows where demolition is in progress.
Number of empty properties awaiting decommission – Bridge Ward  Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.		70	<b>-</b>		89	139	This relates to the remaining Q Block properties in the Meadows where demolition is in progress.
Number of empty properties awaiting decommission – Clifton North Ward  Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.		0	<u> </u>	•	0	0	NA

Number of empty properties awaiting decommission – Clifton South Ward					
Note: This PI shows the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.	0	-	0	0	NA

### **AC8-5 Tenancy sustainment**

			2016/17		2015/16	2014/15	
Performance indicator and definition	Target	Value	Status	Long Trend	Value	Value	Latest Note
Percentage of new tenancies sustained - AC - Clifton North, Clifton South & Bridge  Note: This PI measures the number of new Penants who are still in their tenancy 12 months later.	96%	96.31%	?	•	96.46%	94.6%	We are now on target with this PI. We are continually working with all partner agencies to ensure we deal effectively with all tenancy issues which could adversely affect how our tenancies are sustained etc, i.e. ASB, domestic violence & financial inclusion issues.
Percentage of new tenancies sustained - Bridge Ward  Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.	96.5%	97.73%	?		95.05%	95.05%	We have now hit target with this PI. Staff members are continually working hard to sustain tenancies that are at risk of failure. Indeed we are now working closely with the rents income team on a joint eviction prevention process. Again, this new way of working has not long been in operation and hopefully this can only lead to more sustainable tenancies in the future.
Percentage of new tenancies sustained - Clifton North Ward Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.	96.5%	95.59%	?	•	97.1%	88.89%	Again we see an upward trend but we are just below our PI of 96.5% and have achieved 95.59%. The management team are ensuring our team are undertaking the NTV's, ITR's and RTV's to identify at an early stage some of the issues that may affect tenancy sustainment and ensure these are dealt with

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							is efficiently as possible throughout the whole Area 8 ward.
Percentage of new tenancies sustained - Clifton South Ward  Note: This PI measures the number of new tenants who are still in their tenancy 12 months later.	96.5%	95.65%	?	•	97.16%	97.89%	We are just below our PI of 96.5% and have achieved 95.65%. The management team are ensuring our team are undertaking the NTV's, ITR's and RTV's to identify at an early stage some of the issues that may affect tenancy sustainment and ensure these are dealt with is efficiently as possible throughout the whole Area 8 ward.

### **APPENDIX 3**

Area	Ward	Actual Budget (including carry over from 2015/16)	Schemes Approved	Schemes Committed	Schemes De Committed	Remaining Budget
8	Bridge	£187,869.10	£0	£0	£0	£187,869.10
8	Clifton South	£172,830.82	£27,321.11	£27,321.11	£0	£145,509.71
8	Clifton North	£65,804.68	£0	£0	£0	£65,804.68

Address	Request	Reason	Nottingham City Homes Officer	Cost		Approval
Meadows Ward	Replace timber cladding to 37 maisonette balconies across various sites across the Meadows Ward	The current timber cladding is unsightly and damaged. Upgrading this to a high quality metal railing will improve security and appearance in line with the regeneration across this ward.	Leanne Hoban	£39,960.00.	Ар	proval

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#### Area 8 Committee - 16 November 2016

Title	e of paper:							
		Area Committees and improving the health of citizens						
	ctor(s)/	Alison Challenger	Wards affected:					
	oorate Director(s):	Director of Public Health	All					
	ort author(s) and	Alison Challenger						
cont	act details:	alison.challenger@nottinghamcity.gov.uk						
		Gayle Aughton, Commissioning Manager						
		gayle.aughton@nottinghamcity.gov.uk						
	er colleagues who	Heidi May, Area Manager, Communities						
	provided input:	Rob Gabbitas, Neighbourhood Developme	nt Officer					
		h Portfolio Holder(s)						
(if re	elevant)							
	vant Council Plan k							
	egic Regeneration a	nd Development						
Scho								
Planning and Housing								
	munity Services							
	gy, Sustainability and							
	, Growth and Transp							
	ts, Health and Comm							
Children, Early Intervention and Early Years								
	Leisure and Culture							
Resources and Neighbourhood Regeneration								
		luding benefits to citizens/service users)						
1. Many of our citizens have lifestyles that increase their risk of poor health and disease								
2. The Council has the lead responsibility to improve the health and wellbeing of their population								
3. Councillors are well placed to inform the needs assessment, provision and promotion of public								
he	ealth services specific	to their local population						
Recommendation(s):								
1		approach and the work undertaken so far as	snown in the repo	oπ and				
2	appendices 1 and 2.							
2	To suggest further developments to ensure that Area Committee plans are in line and							
		ouncil's priorities and responsibilities for improving the health of citizens.						
3		nowledge or support that Councillors would	require to progress	s their work				
	on the public health	and wellbeing agenda within their Area.						

#### 1 REASONS FOR RECOMMENDATIONS

- 1.1 From April 2013, the public health function was transferred to local authorities as a result of the Health and Social Care Act 2012. The Council subsequently became responsible for improving the health of their local population including health improvement, health protection and the commissioning of public health services.
- 1.2 Councillors are directly involved with their local communities and able to understand and identify the needs for health and wellbeing services specific to the local population.

- 1.3 Over the past 18 months, Councillors have had a series of meetings with public health and commissioning colleagues to consider local health data and experiences of local residents in order to support the planning and provision for local health and wellbeing services commissioned by the Council.
- 1.4 This report is an update of the work to date, including the engagement and information provided by Area Committee members on the remodelling of the healthy lifestyles public health services. Committee members are invited to consider the work so far and advise on next steps.

#### 2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Local health profiles were developed by the Public Health team using nationally available data to better understand the health and wellbeing needs of local residents. The data was arranged at Nottingham Ward level to enable commissioners and Councillors to have a clearer picture of the health and wellbeing needs for their ward compared to Nottingham overall and to wards across England. Councillors from each of the Nottingham City wards met to discuss the data profiles and to add further insight that would enable a greater understanding of local need.
- 2.2 School health and area committee level health profiles were also produced to aid local understanding and planning. Public health services were mapped and included within directories for each area; these were presented to Area Committees during 2015.
- 2.3 Area Chairs as part of their Area Cluster Review process invited Public Health to present the health profiles and local health priorities. It was identified that further awareness and understanding of the commissioning process for public health and health services would be useful in a separate session.
- 2.4 The health profiles can be found on the Nottingham Insight website: https://nottinghaminsight.org.uk/f/96676/Library/Public-Health/
- 2.5 The commissioning awareness session was well attended by Area Chairs and Councillors and received good feedback and requests for further sessions that were more topic focused such as teenage pregnancy, smoking and mental health in young people. Part of the session included an overview of the modelling and engagement of a live commissioning review. Councillors agreed to contribute to the live review through a series of questions discussed with their respective Area Committees. The responses to the consultation and an overview of how the results from the consultation have been considered are included in the appendices to this report.
- 2.6 The Adults Healthy Lifestyle Strategic Commissioning Review may be accessed here: <a href="http://www.nottinghamcity.gov.uk/business-information-and-support/commissioning-contracting-and-procurement-latest-news/">http://www.nottinghamcity.gov.uk/business-information-and-support/commissioning-contracting-and-procurement-latest-news/</a>
- 2.7 Some of the key benefits for engaging with Area Committees becoming involved in this way include:
  - Increasing efficiency, saved officer time in undertaking community based questions with citizens
  - Improved quality, hearing from a wide and diverse range of stakeholders

- Increased effectiveness, supporting evidence of services being developed to meet the needs of citizens
- 2.8 The feedback from the Area Committees has informed the development of the service specifications. The new model will be going out to tender in the autumn with the new model and services to be in place by April 2017.
- 2.9 Possible Next Steps
  - Possibility of linking Area Committee priorities with up and coming strategic commissioning reviews, e.g. List of Area Committee priorities to aid commissioner to make the link to up and coming commissioning reviews.
  - Consider what would be the most effective and efficient way of communicating to Area Committees Public Health updates and key information.
- 3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS
- 3.1 None
- 4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)
- 4.1 None
- 5 <u>LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)</u>
- 5.1 None.
- 6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)
- 6.1 None.
- 7 EQUALITY IMPACT ASSESSMENT
- 7.1 An EIA is not required because: key decisions or changes on citizens are not being considered as part of this report.
- 8 <u>LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION</u>
- 8.1 None.
- 9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT
- 9.1 Nottingham City JSNA and health profiles <a href="https://nottinghaminsight.org.uk/f/96676/Library/Public-Health/">https://nottinghaminsight.org.uk/f/96676/Library/Public-Health/</a>
- 9.2 The Adults Healthy Lifestyle Strategic Commissioning Review <a href="http://www.nottinghamcity.gov.uk/business-information-and-support/commissioning-contracting-and-procurement/commissioning-contracting-and-procurement-latest-news/">http://www.nottinghamcity.gov.uk/business-information-and-support/commissioning-contracting-and-procurement-latest-news/</a>



#### **Appendix One**

#### Area Cluster Feedback, Adults Healthy Lifestyles New Model.

#### July, 2016.

From April 2017 a new Adults Healthy Lifestyles model will be in operation in Nottingham City, below are the responses from Area Clusters gathered to help inform and shape the specification of the new model.

Ensure services are targeted at those who need them, delivering the right services to the
right people that are culturally appropriate, are inclusive and bespoke to meet community
needs.

The new behaviour change and weight management service will sit within a newly created pathway, this will allow for citizens to benefit from universally available services, targeted services and higher more intense services for those with more complex needs, allowing citizens to flex between the different interventions to meet their needs through the process of change. The smoking cessation service will require the new provider to deliver a creative and innovative approach to addressing community needs. See appendix two.

 We need to deliver services in places people feel comfortable going such as community centres and be delivered at time that suit citizens.

The new services will be required to be accessible out of core office times to meet the needs for those with work and childcare commitments. We will stipulate in the contracts the need for the new provider to deliver services (where financially viable) in community centres and leisure centres.

• We should consider utilising GP and prescribing services to offer services on prescription and joint working with other agencies to tackle health concerns.

GPs can already refer into Adults Healthy Lifestyles services and this will continue with the new provider, the new services will be commissioned as part of a pathway with the Clinical Commissioning Group to more intense services and with Sport and Leisure for more universal services. The social prescription pilot in Bulwell, Bulwell Forest and Clifton will continue to prescribe to healthy lifestyles services and if scaled up across the city, this will continue to feature.

Communications methods to utilise and make best possible use of digital media, health
message should be promoted where people go for example supermarkets. We should
consider the role of the workforce as agents of change in promoting health messages and
consider getting health messages directly in to citizens and community groups through
accessible and inclusive communications about what's available locally.

A new integrated Health and Social Care directory of services will be available by the end of the year; this will enable easier access to all services available to Nottingham Citizens and help support the workforce in signposting citizens. The new provider will be expected to maximise the use of digital technologies where appropriate.

• Delivery of preventative services such as Health, and these to be promoted to increase uptake of early intervention opportunities.

We will be pilot third party health checks as part of the new Adults Healthy Lifestyles model.

Services need to be affordable activities and we need to maximise the use of leisure centre
access and use of public open spaces – parks.

NCC Sport and Leisure management are part of the steering group for the development of the new model, and we are working collaboratively to deliver and inform citizens of free activity services in the City. All the targeted and specialist Adults Healthy Lifestyles activities will be free at the point of access.

• Consider how we can get the `conversation going` about health in the community and look at how we can maximise community capacity in communities to help each other.

This is a priority action in the Draft Health and Well Being Strategy for Nottingham City (Outcome 4: Nottingham's environment will be sustainable - supporting and enabling its citizens to have good health and wellbeing).

• Statistics on ward level health would help to understand the priorities locally.

These are available at <a href="https://nottinghaminsight.org.uk/f/114693/Library/Public-Health/Ward-Health-Profiles-2014-2015/">https://nottinghaminsight.org.uk/f/114693/Library/Public-Health/Ward-Health-Profiles-2014-2015/</a>

<sup>&</sup>lt;sup>i</sup> <a href="http://www.nottinghamcity.gov.uk/health-and-social-care/adult-social-care/looking-after-yourself-and-keeping-healthy/health-and-wellbeing-board/">http://www.nottinghamcity.gov.uk/health-and-social-care/adult-social-care/looking-after-yourself-and-keeping-healthy/health-and-wellbeing-board/</a>

	How can we support citizens to access services which will help them to have a healthy lifestyle?	What are the barriers/gaps?	What enablers can help overcome these barriers?	How can we make services more attractive to hard to reach groups	What works well in your area
Bulwell Bulwell Forest	Inviting health providers to events for example. Use local media to promote city council campaigns. Inclusive of Evening Post and Bulwell and Hucknall Dispatch. Promote local initiatives e.g. Bulwell Health and wellbeing strategy. Help promote local events. Look at ways of promoting underused groups. Do outreach into areas where there are few health initiatives.	To get to people who really need it. Are our links to frontline staff sufficient? How are we reaching people who are not registered with GPs? What is the rate off under registration in this area? Are there problems similar to those at St Marys in other local practices (currently closed by the CQC)? Reaching out to people needing mental health/drug/alcohol services.	More Joint Working Working with the police for e.g. around mental health Community navigators Faith Organisations Community Groups Can mindfulness be expanded – local authority Foodbanks? Community lunches	Identify Who he hard to reach groups are? Providing health info/stats to local groups. Young people can be good to promote services. Promote more outside normal working hours. Monitor quality of existing services.	Joint Service centre Bulwell Riverside Community Garden in Bulwell Forest south glade, Mellish Sports Centre. Communication through social media etc. Health Stalls – Family fun days Bulwell Market place
Basford Bestwood	Health promotion in libraries, Childrens Centres and School. Health promotion at the school gate. Provide some services in Childrens Centres, libraries, schools, elderly complexes. Encourage registration with GP surgeries and dentists. Promote Local surgeries and services. Family Support Workers to focus on nutrition and signs of health. Health campaigns.	Lack of resources generally. Lack of resources in school. Cost of gym membership. Lack of school holiday activities. Cost of leisure activities. Cooking skills. Nutritional knowledge. Choice of supermarkets – smaller ones such as the Co-op can be expensive. Lack of Sports equipment in school. No teaching of nutrition in schools. Illegal tobacco sales. Gym equipment on Parks not utilised due to lack of guidance. Cheaper prepared meals unhealthier. Shortage of PG's.	Gym membership on prescription. Local Tenants and Residents groups and community associations. Youth and Play workers. Schools. Local sports clubs, centres and gyms. Long term health agenda in schools. Cooking classes schools and the local community.	Weight and blood pressure measuring at events. Health monitoring in local places of worship. Health promotion o/s schools directly to parents. High profile campaigns targeting issues such as nutrition, blood pressure etc.	Partner attendance at summer events. Walking clubs – Best Foot Forward. Smoke cessation classes at Ellis Guilford. Yoga in schools – proposed. 140 kids attend breakfast club at one school in Bestwood. Reduction in drinking amongst the youngsters.
West Area (Aspley, Bilborough, Leen Valley)	ensure wide range of health leaflets are available across key community locations (libraries and community centres) and that these leaflets address the prevalent health issues in the West area including smoking, physical activity and sexual health (young people),  What do we need on the street to nudge people towards accessing health	Fear, apathy, not knowing where services are located, not knowing what specific services and treatments are available at Doctors surgeries and pharmacy outlets, lengthy waiting times.	<ul> <li>Promoting messages about prevention – leaflets signposting residents to services within the area.</li> <li>Cannabis use – tell tale signs. Do parents know what children are using</li> <li>Support group for women around mental health.</li> </ul>	Go into the community more  – taking services and knowledge about health activities to the people in the places they most frequently use – school gates, shopping areas, buses, queues, fish and chip shops / takeaways etc	Doctor's surgeries are accessible. There are a good number of surgeries spread across the three Wards  Southwold Primary School community days initiative eg Food Fest with health partners (June 2016)

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	services?			use of community centres	
	People are not readily accessing services so we need to take the services to the heart of the community – places such as Strelley ASDA and Aspley Lane shops.  More use of focus groups – creating conversations around health topics.  Community Centres can be used for this.				
Arboretum, Dunkirk and Lenton, Radford and	NOTE: 3 main health Issues identified in this area by local Councillors - alcohol/drug misuse; mental health; lack of healthy lifestyle	Lack of awareness of Alcohol/ Drug misuse support services among  • Students	Health, CPO and Police to develop an action plan to tackle Alcohol/ Drug misuse across this area to prevent displacement from the City	Targeted health awareness strategy and campaign for this area.	Libraries and Self Help Booklet Framework
Park	,	<ul> <li>Homeless</li> </ul>	Centre.	Ensure differing	Doe in
	Targeted health awareness strategy and campaign for this area.	<ul><li>New &amp; emerging Communities</li><li>Vulnerable adults</li></ul>	Trading Standards to increase test purchases for adult drinkers within	communities are made aware of what services are available, where and how to	Bac – in GP Surgeries
		Look of awareness by differing	this area.	access them.	Schools
	Mapping of the services in this area and who are they actually catering for?	Lack of awareness by differing communities of how NHS works	Arboretum Street Drinkers Pilot Plan to go to September's Area	Join up working with Public Health, Parks & open	Community Centres
		Increase enforcement by CPO and	Committee and disseminate learning.	spaces.	Sure Start Centres
	Ensure differing communities are made aware of what services are available,	Police with regard shops selling cheap alcohol and confiscations	Review of 101 number to make it	Offer services that are relevant to citizens (Elderly,	Night Line ( Students)
	where and how to access them.	This area viewed as a hotspot for	user friendly.	BME, Young, emerging communities)	Awaaz
	Join up working with Public Health, Parks	illegal cigarettes and alcohol	What support do universities offer to	Communities	Metropolitan Housing
	& open spaces.	Increasing dissatisfaction with the 101 number by Community.	students, to manage stress/well being?		Health visitors
	Free Google verbal translation app, practitioners/ frontline staff to have this on	More Religious establishments need	What is the suicide rate in Nott's by		Outdoor Gyms
	their work mobile phones	to be targeted by health	ward for students?		Park Life
		Professionals	CCG to use fund to support the prevention agenda (Keeping people		Slimming world
		Reduction of targeted services	out of Hospital)		NCH sport England
		Education for families	Public health to commission a pilot		Campaign (coming to an end).
		No targeted Mental Health campaign in this area.	project to targeted work with fast food shops to advise them of a how to reduce, fat/ sugar and salt intake		,
		Language	in the food they produce.		
		Cultural/ age specific projects	All front line staff should be aware for the self Help booklet (which is		
		No GP facilities in Dunkirk	updated by the library service		

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			annually)		
		CCG focus resources on Hospital's and medicine not, preventative work.  No Joined up working with Parks and public health  No targeted work with fast food shops  Lack of healthy life style promotion in schools	annually).		
Berridge Sherwood	Alcohol/ Drug Misuse	Lack of awareness of Alcohol/ Drug Misuse support services      Students     Homeless     New & emerging Communities     Vulnerable adults  Lack of awareness/ by differing Communities of how NHS works  Lack of enforcement by CPO and Police with regards shops selling cheap alcohol  This area viewed as a hotspot for illegal cigarettes and alcohol  Increasing dissatisfaction with the 101 number by Community.  More Religious establishments need to be targeted by health Professionals	Libraries Framework GP's Bac – in GP Surgeries Libraries ( Self Help Booklet ) Schools Community Centres Sure Start Centres	<ul> <li>What support is needed?</li> <li>Health, CPO and Police to develop an action plan to tackle Alcohol/ Drug misuse across the ward to prevent displacement from the City Centre.</li> <li>Targeted health awareness strategy and campaign for this area.</li> <li>Ensure differing communities are made aware of what services are available, where and how to use access them.</li> <li>Trading Standards to increase test purchases for Adult drinkers within this area.</li> <li>Arboretum Street Drinkers Pilot Plan to go to September's Area Committee.</li> <li>Review of 101 number to make it user friendly.</li> </ul>	
	<ul> <li>Mental Health Awareness</li> <li>Older people</li> <li>Vulnerable Adults</li> <li>Students</li> </ul>	<ul> <li>Reduction of targeted services</li> <li>Education for families</li> <li>No targeted Mental Health campaign for the ward</li> <li>Language</li> <li>Cultural/ age Specific projects</li> </ul>	Night Line ( Students) Framework Bac- in Awaaz Metropolitan Housing GP's & Health visitors	<ul> <li>Mapping of the services in this area and who are they actually catering for?</li> <li>Targeted health awareness strategy and</li> </ul>	

			Social Services	campaign for this area.
			GP Surgeries	What support do
			Libraries ( Self Help Booklet )	universities offer to
			Schools	students, to manage
			Community Centres	stress/well being
			Sure Start Centres	What is the suicide
			Sure Start Serials	rate in Nott's by ward for
				students?
				Students:
	General lack of healthy Lifestyle	CCG focus resources on	Outdoor Gyms	a Targeted health
			Libraries	Targeted health     Superspace strategy
	<ul> <li>Obesity</li> </ul>	Hospital's and medicine not,	Park Life	awareness strategy
	<ul> <li>Poor Diet</li> </ul>	preventative work.		and campaign for this
	<ul> <li>Physical inactivity</li> </ul>	No Joined up working with  Darks and public beauty	GP's / slimming world	area.
		Parks and public health	NCH sport England Campaign	CCG to use fund to
		No targeted work with fast	(coming to an end).	support the
		food shops		prevention agenda (
		Lack of healthy life style promotion in		Keeping people out
		schools		of Hospital)
				Join up working with
				Public Health, Parks
				& open spaces.
				Public health to
				commission a pilot
				project to targeted
				work with fast food
				shops to advise them
				of a how to reduce,
				fat/ sugar and salt
				intake in the food
				they produce
				Free Google verbal
				translation app,
				practitioners/ frontline
				staff to have this on
				their work mobile
				phones.
				All front line staff
				should be aware for
				the self Help booklet
				(which is updated by
				the library service
				annually).
A.C.E.	Gayle Aughton, Public Health carried out	Refusal by GP surgeries to carry out	Where do you find out about the	More culturally specific
A.U.L.		health checks.	services? Handouts, leaflets.	promotion of services.
(Dales	the Adult Healthy Lifestyles Service		·	·
(Dales,	Review. The Service looks at tackling	? NCC to carry out health checks	Information not linked up with	Face to face information
Mapperley, St	adult lifestyle risk factors such as; Type 2	through a third party.	communities or other services.	giving.
Ann's)	diabetes, hypertension, CVD, COPD.	Good presentation rates when		Build relationships with the
		invited.		community.
	Updated stats/info required on a Ward			

	basis (regularly).	Referrals to smoking cessation – how effective?  Referrals to weight management – how effective? Less than half are identified from priority groups. Not reaching the groups who need it. Mixed sessions – need more women only sessions. Consider cultural food types.  How much promotion relies on written material? Need to be mindful of poor reading standards/languages/ uninteresting		Use more non-literature communications – radio or Notts TV  Service delivery need to be relative to cultural locations  Tendering process should stipulate that all communities are worked with not just the worried well.  Refer through Job Centre?	
Wollaton East and Lenton Abbey and Wollaton West	WELA and WW Cllrs requested updated ward and SOA Public Health data which takes account of the student population by having 2 sets of data. One with student population removed. Without this they feel they cannot examine the questions in depth.	Please see column 2	Please see column 2	Please see column 2	Please see column 2
Area 8 (Bridge, Clifton North, Clifton South)	Offer affordable activities at Leisure Centre's  Increased need to publicise what's on offer and disseminate information via community groups and organisations  Relevant activities which address the needs of the elderly, BME, women only  Deliver health related activities in community facilities where people feel comfortable going	Lack of understanding on what's on offer  Prices of health sessions/classes Limited tailored health classes/sessions for the elderly, BME, women  Fear/anxiety to use leisure facilities  Lack of culturally appropriate and sensitive physical activities for Muslim women  Acute shortage of social housing (family members role to support with health initiatives)  Lack of organised outdoor activities for all including young people  No one to leads on the Health agenda (who organises and delivers community based projects such as health walks, healthy cooking sessions, organised outdoor physical activities etc.)	Provide affordable physical activities  Additional human resource to lead on Health including ward priorities, deliver day to day projects  Appropriate timings of sessions / classes for those that work  Need for increased reach out to the elderly population, BME  Increased link/work with Community Centres	Offer services that are relevant to that group (Elderly, BME, Young, Muslim Women)  Provide affordable services taking into account level of deprivation amongst hard to reach groups  Culturally appropriate services and environment for women  Get the information out there  Outreach work – Capacity building – Trust	Good Companions Group  - Work with older people across Clifton  Park Gate Community Centre – Well used by the community and different activities on offer  Queens Walk Community Centre – Dance classes, Keep Fit, Boxing (Switch Up)  Parks and Open Spaces across all three wards (utilised well) – Embankment (cricket pavilion)- Field of Dreams  Portland Leisure Centre (need for more work for access by hard to reach groups)  Last Man Standing (Cricket on Embankment)

Limited information/support on Mental Health  Ward Councillors have limited information and data on health issues for their ward  Closure of Nurse Contact Point isolation and loneliness among all groups but in particular the elderly leading to many health issues  many voluntary groups experiencing diminishing numbers of helpers/ organisers to take over the running of the groups	Arkwright Meadows Community Gardens (locally grown food produce)  The Balls Group at Queens Walk Rec Recreation Ground (Meadows)
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**Area Committee: Eight** 

Area Cluster Feedback, Health

**Area Committee:** Clifton North, Clifton South and Bridge

Area Committee Chair: Councillor Pat

Ferguson

Date 2016 / 2017

#### How can we support citizens to access services which will help them to have a healthy lifestyle?

Offer affordable activities at Leisure Centre's

Increased need to publicise what's on offer and disseminate information via community groups and organisations

Relevant activities which address the needs of the elderly, BME, women only

Deliver health related activities in community facilities where people feel comfortable going

#### What are the barriers/gaps?

Lack of understanding on what's on offer

Prices of health sessions/classes

Limited tailored health classes/sessions for the elderly, BME, women

Fear/anxiety to use leisure facilities

Lack of culturally appropriate and sensitive physical activities for Muslim women

Acute shortage of social housing (family members role to support with health initiatives)

Lack of organised outdoor activities for all including young people

No one to leads on the Health agenda (who organises and delivers community based projects such as health walks, healthy cooking sessions, organised outdoor physical activities etc.)

Limited information/support on Mental Health

Ward Councillors have limited information and data on health issues for their ward

Closure of Nurse Contact Point

isolation and loneliness among all groups but in particular the elderly leading to many health issues

many voluntary groups experiencing diminishing numbers of helpers/ organisers to take over the running of the groups

#### What enablers can help overcome these barriers?

Provide affordable physical activities

Additional human resource to lead on Health including ward priorities, deliver day to day projects

Appropriate timings of sessions / classes for those that work

Need for increased reach out to the elderly population, BME

Increased link/work with Community Centres

#### How can we make services more attractive to hard to reach groups

Offer services that are relevant to that group (Elderly, BME, Young, Muslim Women)

Provide affordable services taking into account level of deprivation amongst hard to reach groups

Culturally appropriate services and environment for women

Get the information out there

Outreach work - Capacity building - Trust

#### What works well in your area

Good Companions Group - Work with older people across Clifton

Park Gate Community Centre - Well used by the community and different activities on offer

Queens Walk Community Centre – Dance classes, Keep Fit, Boxing (Switch Up)

Parks and Open Spaces across all three wards (utilised well) - Embankment (cricket pavilion)- Field of Dreams

Portland Leisure Centre (need for more work for access by hard to reach groups)

Last Man Standing (Cricket on Embankment)

Arkwright Meadows Community Gardens (locally grown food produce)

The Balls Group at Queens Walk Rec Recreation Ground (Meadows)

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# **Area Clusters Feedback – Community Protection (September 2016)**

	What are the issues? What are the CP patrol arrangements / What are the priorities for enforcement action / What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.) / How is enforcement activity reported?	What do the teams look like / who is leading the work in each area? How are Community Protection deployed and over what times?	How / where is the information monitored? Do you receive regular feedback on PNs, successful cases etc.	What level of support is there from NCC Cleansing Services and NCH Environment teams?	Any good practice?
Area 1 Bulwell Forest	The councillors felt that the issues were;  1. Unsightly gardens – they felt that Community Protection officers followed up on unsightly gardens highlighted during ward walks but were unsure whether they were proactive on their routine patrols.  2. Bikes on pavements especially on Highbury Rd and Bulwell Market Place 3. Speeding Councillors requested that a list be provided of who can enforce what e.g. in relation to cycling on pavements and other issues, it was not always clear whether the police or CP should be responsible and if a list of which agency was responsible on key issues, this would make it clearer who they should approach. Councillors requested that a meeting be arranged with Community Protection and other relevant officers regarding cycling on pavements.	Darryl Paxford is the senior community protection officer. Bulwell ward is not clear who the community protection officers are for their area and requested an updated list. It was felt that Community Protection are good at highlighting new initiatives but it is not clear when these initiatives come to an end e.g. specialist teams or ASB or CCTV car.	Councillors used to receive monthly feedback with statistics e.g. on the number of FPNs but this is not sent out now. It is good when successes are reported on Facebook but it would be helpful if these could also be sent through for the My Bulwell Facebook page. Reports seem sporadic e.g. on bikes seized.  There is a police report each time at Area Committees – could this be combined with a report from Community Protection? Could Community Protection stats be reported to the NAT meetings through the CDP statistics sheet?	There is a high level of support from the NCC cleansing team with a proactive NOM in Area 1. It was felt that other areas are not as clean as Area 1. There is still a lack of clarity on who is responsible for cleaning e.g. alleyways on NCH estates. Can information be provided on what the NCH environmental team does and what their responsibilities are/ Would it be better if there was just one department responsible for cleaning all NCC/NCH land including alleyways and parks to avoid confusion over who is responsible for what?	Generally it was felt that there was a good working relationship with Community Protection officers. They support events such as community clean ups and report back on local issues raised by councillors. An unkempt derelict area on Piccadilly had been cleared up as a result of intervention by Community Protection with NCC doing the work and the owners being recharged.
Area 2 Basford Bestwood	<ul> <li>What are the CP patrol arrangements?</li> <li>Bestwood - Aware of single patrols in each beat areas. Not aware of specific shift patterns, but acknowledge change due to early/late operations.</li> <li>Basford - not aware of patrol arrangements. Would like simplicity of geography served by each team and putting a presumption on maintaining the same staff in the same areas where possible.</li> <li>What are the priorities for enforcement action? /What is the focus for Public Realm blights - (fly tips, dog fouling, untidy gardens, contaminated bins etc.)?</li> </ul>	Bestwood – Councillor aware of senior CPO Darryl Paxford, CPO Laura Arnold and CPO Alan Spilane. Acknowledge that one CPO per beat. Unaware of deployment times.  Basford – not aware of officers – lots of change.	Darryl Paxford occasionally issues an update/newsletter type email which includes cases & FPNs. Could benefit from regular frequency. Keen that FPNs should be published where possible including My Bestwood Facebook page.  Basford would welcome a monthly update.	Not always clear on who should be dealing with issue e.g. fly tips on NCH properties - Some times requires numerous checks to see if done - Action can appear slow	Bestwood:  - Content with Bestwood CPOs as knowledgeable about area, appreciate wide ranging role. Would like to see continuity in officers for the area to enable consistency with managing on going cases and local knowledge.  - See patrols on main highways but would like a higher presence in local parks (Bestwood ward).  - Good involvement in NATs

	Aware focus on environmental crime including dog fouling, litter, fly tipping and noise.  Would like more focus upon unkempt gardens and bins on streets/contaminated bins  Basford would like to see tougher action on fly tipping and envio crime. Issues with builders rubbish / house clearances (Gayhurst / Brooklyn Bridge).  • How is enforcement activity reported?  Bestwood – two out of three CPOs regularly email Councillors regarding casework / FPNs. Acknowledged that the third CPO new to the area. Would like to see more information with regard to FPNs as to locations. Regular attendance at Cllr monthly meetings.  Basford – would like to see presence at community meetings to report back. Would benefit from a monthly summary report.				<ul> <li>Good attendance at monthly Cllr Meetings</li> <li>Support with Councillor Ward Walks – attendance and helping the NDO to distribute ward walk letters.</li> <li>Welcome support at request for Cllr surgeries and community events.</li> </ul>
Area 3 Aspley, Bilborough, Leen Valley	<ul> <li>What are the CP patrol arrangements?         Councillors would like to know the specific Beat areas that CPOs are currently working to.     </li> <li>What are the priorities for enforcement action?</li> <li>For August 109 warning letters were issued across the West area for overgrown gardens and/or waste left in front garden areas. 62 fly tips were investigated during the same period. 39 cases of graffiti were responded to</li> <li>What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)?</li> <li>Need further clarity on this from Community Protection</li> </ul>	The senior role manages the teams. There has been a lot of change across the whole of the Community Protection service. This doesn't help to provide continuity and knowledge is not always retained when CPO's are constantly changing Beat areas. Maria Summers is the current Senior CPO for the West area.  CPO's work mainly in pairs across two shift patterns – 8.00am – 4.00pm and 2.00pm – 10.00pm. This helps to provide a 'balanced' service across the city and respond to the Night Time Economy, including support to areas with high density student housing.  CPO's work within the	The Senior CPO provides regular information on ASB hotspots which includes statistics covering Fixed Penalty Notices, visits in response to casework, Warning Letters, the investigation of fly tipping, graffiti incidents and reports following community intelligence.	The Community Protection Officers work closely with Housing Patch Managers and the City Council's Neighbourhood Operations Manager both through update reports to the monthly NAT meetings. The links are in place outside of formal meetings which allow Cleansing Services to work along side CPOs to address known and persistent cases of fly tipping and waste management. Part of this work involves ensuring that certain fly tips are not disturbed until obtaining sufficient evidence to continue enforcement proceedings.	The best work in relation to tackling persistent fly tips and waste management issues takes place where strong informal relationships are in place between HPM, Community Protection and the City Council's Cleansing teams and where there is strong knowledge of the Beats geography. Current good practice includes the regular ward walks, Deep Cleanse activities and the documented evidence around local hotspots.  The Community Protection Officers support local NDOs in the

• How	is enforcement activity reported?	Neighbourhood Policing Team structure and area based at local police stations. West area CPO'S currently operate from Broxtowe Police station, Strelley Road. Each CPO is assigned to a policing Beat area although the demands of the service mean that there will be occasions when CPO's will be relocated in response to specific local needs for example to support Goose Fair or City Centre events / activities.		Similarly Housing Patch Managers are working alongside CPOs to ensure that enforcement actions are followed through where the circumstances require such an approach.	task of delivering flyers in preparation for the regular Councillor Ward walks which acts as a reminder of the ongoing issues within a particular section of the Ward.  CPOs are also proactive in supporting local events and activities
Arboretum, Dunkirk and Lenton, Radford and Park  - Cllrs beats the fit patte be fle They struct on w as th  - Is are vaca future  - Cllrs being woul oppo these Wha enfo  Arbo bins foulir Dunk Lente pave Mess lettin Radf	at are the CP patrol ingements?  Is are aware CPOs are patrolling its however they would like to know frequency of patrols and shift erns. (They understand there has to lexibility with additional demands.) It would like to be sent an up to date cture of who is operating in the Ward which beat and get notified as soon ney change an officer.  It is a time the capacity or are there ancies? Can they be notified in the read if any vacancies that occur?  Is are not informed when CPO's are go moved to other areas and they like to be informed and have an ortunity to have some input before the changes take place.  In are the priorities for orcement action?  In a treet drinking, fly tipping, on street, messy gardens and dog ng.  Is kirk and Lenton – Noise (new ton), fly tipping, cycling on the content is (Dunkirk & Old Lenton).  It is gardens, bins on street and ng boards.  If ord & Park – Fly tipping, bins on the content is gardens, letting boards.	The Cllrs do know who the senior officers are.  However, Arboretum Cllrs feel they are having to chasing up tasks that have been are agreed in NAT meetings as they are not done by the next meeting eg Cllr letters to go out supporting the work of CP, in relation to specific action asked for in student areas. Resulting in an increase of complaints from residents that CPO's are not following up on issues that are CPO core business. Arboretum Cllrs would like a unified service response as to what is given to in Dunkirk and Lenton and Radford & Park.  Cllrs wanted to know why Area 4 did not have the same SCPO? (As they are have the similar issues and are in the same Area Committee boundary).  Some Cllrs were not sure as to the role CPOs play in tackling street drinkers, in relation to the DPPO and the Alcohol saturation zones. Can CP provide clarity?	Cllrs do receive the stats, but have little knowledge of the detail as this is not relayed. For example in the past requests for noise stats and locations have generated extra work to find the information as they are just logged as ASB.  Cllrs thought that some CPOs are quite defensive when they ask for details of a specific issue and are often sent stats which they did not ask for, rather than the detail or responding directly to the question being asked.  Cllrs felt that CP were good at reporting on the immediate issues being dealt with at any one time. However once the matter was dealt with, there is little or no feedback to Cllrs.  Dunkirk & Lenton and Radford and Park Cllrs said that CP do not share success stories. Arboretum – More recently CP share success stories at the NAT meetings and have been asked to do this at all future meetings.  All Cllrs thought CP should be	How closely is CP working with street scene to avoid duplication? For example how often does CP get an opportunity to check fly tips before they are cleared away by Street Scene?  Can CP demonstrate how they work in partnership with NCH environmental team and cleansing services, to avoid duplication?  How is information shared between the different departments?	Reactive work is generally good for example noise issue was dealt with in New Lenton and Cllrs felt the new structure put in place would tackle the issue.  The move to Bryon House from Canning seems to be good for the CPOs as they are in the same building with a wide range of partners working in the neighbourhoods.  CPOs have good local knowledge for example, they know most of the poor landlords in an area.  Cllrs wanted to know how is Good practise shared across the wards? What does their training schedule look like?

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occasionally for the New Lenton Beat. If a problem is logged by the Cllrs they then might

and dog fouling at hot spot areas. regularly noting good news stories on the NDO face book pages for the wards. Cllrs believe that some CPO's do not always focus on the NCC priorities outlined above. They believe Cllrs would like to know what Some CPOs prefer to prioritise other issues CP have in the supporting police activity's over their day to wards which they cannot deal with effectively for example, day work for Human fouling, seed spitting? example burglaries. (Cllrs have witnessed CPOs walking past issues for As Area 4 Cllrs have seen a example bins on street and flytips noticeable increase of rough and done nothing about them). sleepers in the wards, they would like to know: How do CP deal with rough Cllrs want to have confidence that CP sleepers, what process is in and their ward priorities are aligned. place? How often have they referred people to framework outreach team on this matter? SPCOs need to prioritise meetings/ ward walks and ensure the appropriate person and information is at those meetings. What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc)? Arboretum- Street drinking, fly tipping, bins on street messy gardens and dog fouling. Dunkirk and Lenton – fly tipping, messy gardens, bins on streets. Radford & Park – Fly tipping, bins on street, messy gardens and dog fouling. How is enforcement activity reported? Arboretum – Cllrs receive monthly stats, which are noted at the NAT meeting. Dunkirk & Lenton – Email from SCPO to Cllrs, however not regular & monthly stats given at the NAT meetings only for Dunkirk Beat or

المحمد قري		get the stats as part of the response. Radford – Cllrs have had stats in the past infrequently and these have stopped. If a problem is logged by the Cllrs they then might get the stats as part of the response.  Cllrs wanted to know if the CPOs have access to the Police system, when they provide stats? Or do they have their own system in place?  Are Cllrs casework and individual phone calls/emails logged and reflected in these stats?				
	Area 5 Berridge Sherwood	<ul> <li>What are the CP patrol arrangements?         Don't know. Don't they change? Is there a policy to patrol in 2s – why? Not always informed if there are changes to staff.     </li> <li>What are the priorities for enforcement action? Think they are – Persistently leaving the bins out, fly tipping, dog fouling, litter dropping, antisocial car parking, untidy garden, Noise &amp; ASB – neighbours (initial visits &amp; then passed onto EH)</li> <li>What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)? Fly tipping, dog fouling, bins on the street, contaminated bins, littering</li> <li>How is enforcement activity reported? To whom? Councillors and NDOs don't get the information, but would like to.</li> </ul>	Sherwood – don't know. Should come on Ward Walks but don't. Berridge are aware, and CPOs come on Ward Walks Think they work 8am-10pm. Don't know if they are flexible in terms of need e.g. actions.	Don't know how/where it is monitored. Don't get feedback, but would like it.	Seem to work closely. When a fly tip is reported it gets acted on quickly. Where long term issue it's tackled well.  Not clear that people follow the same procedure – i.e. CP to investigate a fly tip to see if evidence before Cleansing Services take it away. (See below for e.g. of good practice).	<ul> <li>CP did have a sticker that they put on a fly tip to show they had reported it and had investigated it, so Cleansing could pick up. Does this still happen?</li> <li>Suggestions!</li> <li>Reactive work is good, but some work needs to be proactive. For example, what work is being done re hot spot sites?</li> <li>Terminology needs to change – use dumping rubbish rather than 'fly tip'</li> <li>Need to monitor</li> </ul>

	present in the Dales it is fly tipping and ASB, it	
	has been dog fouling.	
	-Data received locally is not consistent and not	
	presented in a way that can be usefully used	
	and understood.	
	-NAT information is not feed back to other CP	
	colleagues impacting on delivery	
	-Cllrs are experiencing less CP numbers in the	
	Wards.	
	-Too many CP and beat team officers	
	attending at one meeting.	
	-The lack of enforcement has an impact on	
	other areas of ward work.	
	-Communication needs to be improved	
	between CP and other services.	
	-FPN targets are not smart enough and do	
	they really mean anything at a local level e.g.	
	they are not useful in terms of identifying	
	hotspots	
	-Bin issues need to be better understood to	
	ensure effective action. Contaminated bins just	
т	need removing.	
Page	-CCTV process needs clarifying and needs to	
je :	be proactive.	
54	-Unadopted land needs policing by CP, e.g.	
	private alley ways etc.	
	-CPO tied up in bureaucracy, spread too thin,	
	have conflicting priorities and not locally	
	controlled.	
	-There needs to be a clearer understanding of	
	legal processes so expectations can be	
	managed.	
	-There are fewer resources but some Cllrs	
	thought things were going well.	
	-Do CP hold information on ongoing issues	
	with properties especially private landlords?	
	-Need to use selective licensing more	
	efficiently.	
	-Fly tipping and hin contamination need to be	

see column 1

see column 1

parks and open

spaces re drinking, littering, asb and drug taking

Area 6

Mapperley, St

Wards.

Dales,

Anns

Cllrs wanted to know where the fine proceeds go and whether this could be diverted to the

-Cllrs wanted to have the next Area Cluster

focusing on CP with invitations to Miranda clayton and Ben Parker.
-Cllrs felt priorities for the Wards change e.g. at present in the Dales it is fly tipping and ASB, It

-Fly tipping and bin contamination need to be

see column 1

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	marketed. E.g. solutions or promotions need to be on you tube.  -Need to make choices about what we want CP to focus onCP should know the patch, but experience tells us that they don't know the ward -Is there joint work with other services to solve problems? -Messages to residents need to be clear and co-ordinated.				
Area 7 Wollaton East and Lenton Abbey and Wollaton West	Due to a recent change in Community Protection staffing local Councillors decided they will focus on Community Protection in the February 2017 Area 7 Committee meeting.				
Area 8 Bridge Clifton North Clifton South	<ul> <li>What are the CP patrol arrangements? Councillors not clear on arrangements for patrols and also the times of patrols. Another complication is not aware exactly which CPOs working across the wards</li> <li>What are the priorities for enforcement action?         Need to have more information on the priorities for action and also see if they are the same priorities for Ward Councillors.</li> <li>What is the focus for Public Realm blights – (fly tips, dog fouling, untidy gardens, contaminated bins etc.)?         Need to have clarification regarding this – as aware that patrols will identify some of the public realm issues such as dog fouling, litter</li> <li>How is enforcement activity reported?</li> </ul>	Councillors are aware that there is a Senior CPO who manages CPOs across the 3 Wards. They are not clear exactly which CPO covers which wards and the hours of work i.e. shift pattern. They are clear that the CPO's in Clifton area are based at Clifton Police Station. It was emphasised that contact with the community at large was crucial in developing closer relationship and thereby help to deliver a safer cleaner environment.	Senior CPO provides a monthly statistics for each ward. These cover FPNs, dog fouling operations, visits carried out due to Casework reports, warning letters issued before action, fly tips investigated and reported. Recently for Clifton Estate figures provided so can be shared via social media by Ward Councillors.	Councillors are not clear on level of support between NCC and NCH – it is important that positive relationship is maintained with each partner and respond to citizens' concerns more effectively.	CPOs have supported local events and promoted crime prevention activity in the area.  Need to know what obstacles CPO face daily in doing their job — hopefully this will help us all to deliver the safer and cleaner agenda.

	Councillors receive monthly email from Senior CPO on CPO figures – but do not receive information on any enforcement activity.			
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Date:13.10.2016

**TITLE: Cluster report response** 

#### Discussion:

# Over view of the role of uniformed Community Protection with specific responses to questions raised in the cluster report.

Background to the CPO role

CPOs are a visible uniformed presence on the streets and guardians of the environment. They are charged with keeping our communities safe. As locally appointed individuals CPOs work in our communities, the CPO is specifically empowered by the City Of Nottingham and by Nottinghamshire Police to address ASB and envirocrime.

Each neighbourhood will have different needs and priorities. However each CPO will have about 5 priorities for their patrol or beat area that have been identified through the NATs meetings. These are not targets but specific areas of performance that the community and stakeholders have identified as key. Proactive foot patrol is the default activity for CPOs, they should not react to last week's crime figures but proactively target problem places, premises and people. Working to the 5 stage model of intervention they will proportionally respond to these problems. CPOs should not shy away from enforcement action, they have unique powers stretching across the local authority and police services. CPO's are deployed in every neighbourhood as well as the city centre. When at the full establishment of 100 CPO's the deployments are:

4 Officers engaged as Dog Control Officers

Contact
Officer:

James Douglas





- 4 Officers working on behalf of the Licencing Authority, concentrating amongst other things on taxi activity
- 8 Officers working on a non-geographical basis targeting high risk persistent behaviour as an Operational Support Unit
- 72 Officers are deployed across the conurbation on a beat basis
- 12 Officers are deployed to city centre working

CPOs are deployed in the city centre 08.00hrs to 24.00hrs

Neighbourhood teams generally work 08.00hrs to 22.00hrs

OSU work 08.00hrs to 12.00hrs and maintain a 24/7 on call arrangement

Specialist teams work flexibly up to 03.00hrs

Finally a night ASB service works until 01.00hrs Friday and Saturday and 23.00hrs Sunday to Thursday although this is subject to seasonal variation.

The service works to the Aurora model of Prepare, Prevent, Protect and Pursue. For CPOs this means:

In order to prepare for negative consequences and build capacity for positive outcomes CPOs must engage with citizens, build intelligence networks of stakeholders, people of good will, ask questions and generally be a visible presence. They achieve this through visible foot patrol, appreciative enquiry and developing a clear understanding of their area.

Preventing issues escalating involves CPOs being aware of the whole CP, Police and city offer to guide citizens, spot problems and escalate to specialist resources. Street Level Problem Solving is a tool for understanding the total opportunity available, marshalling resources, understanding and action around problems. .

This means that when problem people, premises and places are identified through joint tasking then CPOs are required to use their powers but this must follow a clear use of the 5 stage model of intervention. Safeguarding vulnerable citizens will always be the first consideration for CPOs.

CPOs work to the following mission statement:

Contact James Douglas





- 1. Make Nottingham safe
- 2. Putting our citizens at the heart of our action
- 3. Doing what's right, not what's easy, putting the safety of citizens before ours
- 4. Solving problems not creating numbers
- 5. Keeping our citizens and stakeholders informed of our actions
- 6. Acting with honour, integrity and honesty at all times to be the best uniformed community safety service in the country.

CPOs are co-located with police counterparts in every police station and they use a common radio network. This enables coordinated action to tackle problems and the citizen a single point of contact across enviro-crime, ASB and crime. They are an addition to the Police Officer not a replacement and should not be deployed unless in an emergency in such a way.

#### **Expected outcomes:**

CPOs are an early intervention, they reduce demand and the overall level of criminality in the city. Following "broken windows" theory that a well-managed environment resists criminality, encourages citizens to control and use their street environment and problems are easily identified.

CPOs should be able to demonstrate a knowledge and understanding of both the geography of their area but also the communities within them. They should be able to identify their local priorities, communities under stress and the make-up of their communities. Community Protection should strive to ensure that CPOs are representative of the citizens they serve.

CPOs should always seek to reduce the threat and harm to a citizen. Visible capable guardians of our community safety, CPOs should strive to increase citizen satisfaction and confidence by tackling anti-social behaviour, people causing harm and protecting our communities.

For the avoidance of doubt, below are some answers to the specific questions that appeared in the cluster document that haven't been covered in the above narrative. It is also worth pointing out that Community Protection comprises of numerous departments, including but not limited to CCTV, Food Health and Safety, Trading

Contact Officer: James Douglas





Standards, Community Cohesion, Prostitution Task Force, Pollution Control, Safer Housing, Houses of Multiple Occupation, Enforcement Officers and Licensing. It would seem that the cluster report solely focused on uniformed CPO's so this report reflects that.

#### **Question and Answers**

**Q** - What are the CP patrol arrangements? Cllrs would like to know the frequency of patrols and shift patterns.

A – CPOs are performance managed upon their patrol times. For example, we expect to see a minimum of 80% of their working week patrolling. However some of our work streams are complex and a proportionate amount of time will be spent in the office with admin commitments such like readying s43 CPNW/CPNs notices and bins on street legislation. An officer would expect to work 37 hours per week and alternate from a 08:00 – 16:00 shift to a 14:00 – 22:00 bi weekly. Additionally CPO's are committed to a 365 / 24 hour a day contract and as such could be expected work any variation of shift pattern that is deemed necessary. CPOs are also committed to delivering our mobile ASB response unit 'Op Twilight' which operates daily and finishes at 11.00pm Sunday to Thursday and 01:00AM Friday/Saturday. This function is shared amongst the service wide officers and will flex to demand throughout the year. Student fresher weeks, Halloween, Bonfire Night etc. will see the service operate much later into the night.

**Q** - I would like to be sent an up-to-date structure of who is operating in the ward on which beat.

A – The Senior Community Protection officer for each area will furnish local Councillors with an up to date beat allocation list. Due to natural wastage this allocation will inevitably change however Councillors will be kept up to date as and when changes happen. In certain cases staff shortages will see vacant beats however a robust recruitment campaign is underway to fill our vacancies which will fully staff all beats. In the meantime the business need will dictate what officer work where.

**Q** – What are the priorities for enforcement action?

**A** – Community Protection flexes to demand. Each area has complex issues and we define priorities that need resolving. However there are signature issues with certain areas that each local SCPO will be able to expand on in their respective area and committee meetings. Broadly speaking CPO enforcement action concentrates on enviro-crime: Littering, Fly-tipping, Dog Fouling, Bins on Streets, Noise Nuisance and Trade Waste are daily commitments for CPOs. CPOs use a wide range of powers to enforce the aforementioned including Community Protection Notices (CPN's) as well

Contact James Douglas





as various fixed penalty notices. Where matters cannot be dealt with by way of fixed penalty notice CPOs work closely with CP enforcement officers to progress the matter to court. This is also the case for non enviro-crime antisocial behaviour.

**Q** – Some Cllrs were not sure as to the role CPOs play in tackling street drinkers, in relation to the DPPO and the Alcohol saturation zones.

A – It is an offence to not surrender alcohol once requested by an accredited officer. The officer will ascertain if the behaviour of an individual or group warrants a seizure. It is not illegal to carry alcohol but if the behaviour has been exacerbated by the drink we will request that it is surrendered. Street drinkers are always signposted to service providers and enforcement action can be taken if they fail to adhere to our requirements. The whole of the city of Nottingham is subject to a DPPO in relation to street drinking. Local SCPO's can explain the process to Councillors at the monthly Councillor issues meetings.

**Q** – Do you receive regular feedback on enforcement and successes? **A**- What is apparent from the cluster report is that we are not reporting our enforcement activity and successes with uniformity across the city. Councillors currently receive monthly statistics from SCPO's and every area has a proactive twitter feed to showcase work completed however it is recognised that the later isn't exclusively used by stakeholders. It is proposed every team will update Councillors with a monthly newsletter which will include enforcement statistics, successes, operational changes and a general overview of the monthly activity. Neighbourhood Facebook pages and Twitter accounts will also be utilised.

5

Contact Officer:

James Douglas



#### AREA 8 COMMITTEE - 16 NOVEMBER 2016

Title	e of paper:	Delegated Authority Projects and Ward Councillor Budgets			
	ector(s)/	Dave Halstead Wards affected:			
	porate Director(s):	Director of Neighbourhood Services Bridge, Clifton No	rth & (	Clif	ton
		South			
	ort author(s) and	Heidi May, Head of Neighbourhood Management			
con	tact details:	07983718859 <u>Heidi.may@nottinghamcity.gov.uk</u>			
		Abdul Ghaffar, Neighbourhood Development Officer – Bridge	<del>)</del>		
		0115 876 1319 <u>abdul.ghaffar@nottinghamcity.gov.uk</u>			
		Parbinder Singh, Neighbourhood Development Officer – Clift	on No	rth	
		0115 878 6244 parbinder.singh@nottinghamcity.gov.uk			
		Prairie Bryant, Neighbourhood Development Officer - Clifton	South	1	
		0115 8786243 Prairie.bryant@nottinghamcity.gov.uk			
	er colleagues who	Kate Spencer – Finance Assistant			
	e provided input:	Kate.spencer@nottinghamcity.gov.uk			
I		th Portfolio Holder(s) n/a			
(If re	elevant)				
Date		/ our Thiomas			
	evant Council Plan I		т г	_	
	tegic Regeneration a	nd Development	<u> </u>	<u> </u>	
Schools			<u> </u>	_	
	ning and Housing		<u> </u>		
	nmunity Services	10.	<u> </u>		
	rgy, Sustainability an		<u> </u>		
	s, Growth and Transp		<u> </u>		
	Its, Health and Comn		<u> </u>		
	dren, Early Intervention	on and Early Years	<u> </u>		
	ure and Culture		<u> </u>		
Res	ources and Neighbou	urnood Regeneration	<u> </u>		
0		In Proceedings (Control of the Control of the Contr			
		cluding benefits to citizens/service users):	-t- D:		.4
This report advises the Area Committee of the use of delegated authority by the Corporate Direct					
for Commercial and Operations for the financial year 2016/17, and the Ward Councillors Reven			enc	ле	
Bud	Budget allocation for 2016/17.				
	ommendation(s):				
1		s agreed by the Corporate Director for Commercial and C	)perati	on	s in
		and schemes within Area 8, detailed in Appendix 1.			
2	To note the individua	al Ward Councillors Revenue Budget allocation of £5,000 for 2	:016/1	7.	

#### 1 REASONS FOR RECOMMENDATIONS

1.1 Records detailing Councillors spending decisions and consultation are shown in the attached Appendix. In accordance with the Constitution the Area Committee is required to note spending decisions taken by Ward Councillors.

#### 2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

2.1 This action follows the arrangements established by the Executive Board to allow for spending approvals through individual Councillors budget allocations.

- 3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS
- 3.1 Covered within the Appendix.
- 4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)
- 4.1 Councillors had an individual allocation for 2015/16 of £5,000 and have received another £5,000 for 2016/17. Uncommitted funds from the previous financial year will be carried forward to the 2016/17 allocation. Arrangements agreed by Executive Board for spending the money were reported to the Area Committee at its meeting in June 2015.
- 5 <u>LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)</u>
- 5.1 These arrangements provide transparency and regulation to the spending of individual Councillors allocation.
- 5.2 The funds allocated by Area Committee are used to address diverse needs from various sections of the community and reduce inequalities.
- 6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)
- 6.1 None
- 7 **EQUALITY IMPACT ASSESSMENT**
- 7.1 An EIA is not needed as the report does not contain proposals or financial decisions
- 8 <u>LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR</u> THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION
- 8.1 None
- 9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT
- 9.1 None

# Authority Approval BRIDGE WARD BUDGET ALLOCATION

Schemes: BRIDGE Ward	Councillor(s)	Amo	unt (total)
Bridgeway Centre Floral Display	Cllr Heaton, Cllr Edwards – Bridge		2,516.00
Automicht Mandaus Community Cardona Eventa	Ward Pooled Budget		1 105 00
Arkwright Meadows Community Gardens Events –	Cllr Heaton, Cllr Edwards – Bridge		1,195.00
Spring Open Day, Summer Event & Autumn Harvest	Ward Pooled Budget		212.22
Nottingham Music Service	Cllr Heaton, Cllr Edwards – Bridge		240.00
	Ward Pooled Budget		
Nottingham Carnival	Cllr Heaton, Cllr Edwards – Bridge		500.00
	Ward Pooled Budget		
Trent Bridge Community Trust – "Street Cricket	Cllr Heaton, Cllr Edwards – Bridge		1000.00
Sessions"	Ward Pooled Budget		
25ft Christmas tree (purchase, install and dismantle)-	Cllr Heaton, Cllr Edwards – Bridge		2,378.56
Bridgeway Centre	Ward Pooled Budget		•
Safe Alternative Centre CIC – Fun day	Cllr Heaton, Cllr Edwards – Bridge		1000.00
,	Ward Pooled Budget		
Your Choice Your Voice Dragons Den	Cllr Heaton, Cllr Edwards – Bridge		2,500.00
3	Ward Pooled Budget		,
Manzil – Cohesion event and Outing	Cllr Heaton, Cllr Edwards – Bridge		1,145.00
3	Ward Pooled Budget		,
Eid Event	Cllr Heaton, Cllr Edwards – Bridge		590.00
	Ward Pooled Budget		000.00
	Total allocated at 20/10/16	£	13,064.56
	10tal allocated at 25/10/10	~	10,004.00
	Balance B'Fwd 2015/16	£	9,861.89
	Allocation 2016/17	£	10,000.00
	Returned/De-committed at 09/03/16	£	1,155.00
	Total available allocation	£	21,016.89
	Total allocated at 20/10/2016	£	13,064.56
	Total unallocated at 20/10/16	£	7,952.33

## **CLIFTON NORTH WARD BUDGET ALLOCATION**

Schemes: CLIFTON NORTH Ward	Councillor(s)	Amo	ount (total)
Wilford Community Group – May Day event	Cllr Rule		300.00
Drive in Cinema at NET Park & Ride	Cllrs Cook & Ferguson		1,200.00
Wilford Community Group – Queen's Birthday	Cllrs Cook, Ferguson & Rule		300.00
community event	_		
Nottingham Music School	Cllrs Cook, Ferguson & Rule		360.00
Literacy Volunteers	Cllrs Cook, Ferguson & Rule		170.00
Clear-up at rear of shops on Varney Road	Cllr Rule		473.00
Gazebo for Clifton Community Family Support Group	Cllr Cook & Ferguson		660.00
Ruddington Lane Recreational Ground – Family	Cllr Cook & Ferguson		750.00
Funday			
NG11 Clifton Foodbank – racking, tables & chairs	Cllr Rule		605.60
Clifton Area Travel Grants	Cllrs Cook, Ferguson & Rule		1,173.00
Wilford Children's Bonfire	Cllr Rule		535.00
Silverdale Park & Fairham Brook – litter bin & seating	Cllr Ferguson		972.00
Clifton All Whites (Clifton FC) Fireworks display	Cllr Cook & Ferguson		1,000.00
Silverdale Senior Citizens Xmas Event	Cllrs Cook, Ferguson & Rule		600.00
Clifton Christmas Lights Event	Cllrs Cook, Ferguson & Rule		2,000.00
Fireworks Display at Ministry of Restoration	Cllr Ferguson		100.00
NG11 Childminders – purchase of toys/training	Cllr Cook		840.00
Clifton NG11 Foodbank – Christmas fayre	Cllrs Cook, Ferguson & Rule		450.00
Clifton Remembrance Day Wreath	Cllrs Cook, Ferguson & Rule		22.50
	Total allocated at 20/10/16	£	12,501.10
	Balance B'Fwd 2015/16	£	17,532.00
	Allocation 2016/17	£	15,000.00
	Total available allocation	£	32,532.00
	Total allocated at 20/10/16	£	12,501.10
	Total unallocated at 20/10/16	£	20,030.90

### **CLIFTON SOUTH WARD BUDGET ALLOCATION**

Schemes: CLIFTON SOUTH Ward	Councillor(s)	Amour	nt (total)
Literacy Volunteers	Cllrs Gibson, Jenkins & Young		810.00
Nottingham Music School	Cllrs Gibson, Jenkins & Young		240.00
Drive in Cinema at NET Park & Ride	Cllrs Gibson, Jenkins & Young		1,800.00
Defibrillator at Peacock Public House	Cllrs Gibson, Jenkins & Young		1,400.00
MPT Travel Grants	Cllrs Gibson, Jenkins & Young		1,172.00
Clifton All Whites Bonfire Night	Cllrs Gibson, Jenkins & Young		1,500.00
Parkgate Community Centre Santa Train	Cllrs Gibson, Jenkins & Young		900.00
Highbank Community Centre Urban Village Project	Cllrs Gibson, Jenkins & Young		2,500.00
Clifton Christmas Lights Event	Cllrs Gibson, Jenkins & Young		2,000.00
Clifton NG11 Foodbank – Christmas fayre	Cllrs Gibson, Jenkins & Young		450.00
Clifton Remembrance Day Wreath	Cllrs Gibson, Jenkins & Young		22.50
New Bin at Winscombe Mount	Cllrs Gibson		454.00
Lark Hill Christmas decorations	Cllrs Gibson, Jenkins & Young		100.00
	Total allocated at 24/10/16	£	13,348.50
	Balance B'Fwd 2015/16	£	11,928.00
	Allocation 2016/17	£	15,000.00
	Returned/De-committed at 24/10/16	£	3,000.00
	Total available allocation	£	29,928.00
	Total allocated at 24/10/16	£	13,348.50
	Total unallocated at 24/10/16	£	16,579.50

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#### **AREA 8 COMMITTEE - 16 NOVEMBER 2016**

Title of paper:	Ward Report - Bridge	, Clifton North & 0	Clifton South		
Director(s)/	Dave Halstead		Wards affected:	Bridge,	
Corporate Director(s):	Director of Neighbourhood Services Clifton North & Clifton South				
Report author(s) and	Abdul Ghaffar, Neighbo			<del>)</del>	
contact details:		ıl.ghaffar@nottingh			
	Parbinder Singh, Neigh			on North	1
		<u>inder.singh@nottin</u>			
	Prairie Bryant, Neighbo	•		South	
		<u>ie.bryant@nottingh</u>			
Other colleagues who	Heidi May, Head of Ne				
have provided input:		.may@nottinghamo			
Date of consultation wi	th Portfolio Holder(s)	Councillor Grahar	•		
(if relevant)		12 November 201	5		
Relevant Council Plan I					
Strategic Regeneration a	nd Development				
Schools					
Planning and Housing					
Community Services					
Energy, Sustainability an					
Jobs, Growth and Transp					
Adults, Health and Comn					
Children, Early Intervention	on and Early Years				
Leisure and Culture					
Resources and Neighbou	urhood Regeneration				
Summary of issues (inc					
This report focusses on current priorities and issues facing Bridge, Clifton North, & Clifton South					
wards and provides details of forthcoming events and activities. The report replaces the previous					S
Performance report which used operational data supplied by the Crime and Drugs Partnership.					
Recommendation(s):					
1 To note and comme	ent on the priorities, curre	nt issues and supp	orting information f	or Bridge	e,

#### 1 REASONS FOR RECOMMENDATIONS

Clifton North, & Clifton South wards.

- 1.1 Each Ward manages a set of priorities and key issues through regular meetings of its Neighbourhood Action Team (NAT). These meetings are led by Neighbourhood Development Officers (NDOs) and supported by core partners including Nottingham City Homes (NCH), Neighbourhood Policing, Community Protection, Children and Early Help, City Services / Waste Management; Fire and Rescue Services and Health.
- 1.2 Ward Councillors are also invited to participate in these meetings
- 1.3 Ward priorities are identified and informed from a range of sources including citizens, Councillors, partners and officers, and current issues will be updated for each area committee.

1.4 The list of events and activities will take account of the work which all NDOs undertake with partner organisations within their Ward, and shows the depth of activity in place working alongside neighbourhood management to improve social cohesion and tackle priorities at a ward and area level.

#### 2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Bridge, Clifton North, & Clifton South Wards sit within the Area 8 Committee which adopted four area based priorities at its first Area Cluster meeting Parking, Parks & Open Spaces, Regeneration & Environmental and Drugs.
- 2.2 These priorities demonstrate a link to the City Council's current ambitions contained in the latest City Council Plan 2015 - 19. Actions for each priority will be developed and led by appropriate service teams and partnerships. The area priorities were reported to the last Area 8 Committee on 14 September 2016 and will be updated at each Area Committee
- 2.3 The area priorities listed in 2.1 sit within wider pieces of work and broader agendas which are being addressed by multi agency approaches across the City. At a Ward level it is important to identify how some of these more complex priorities can be worked on at local levels either ward or area by introducing local solutions. This could, for example, include more targeted use of funding such as Area Capital Fund to support ASB and crime prevention initiatives across the wards, such as the purchase and deployment of 3G Wireless CCTV, traffic & safety schemes, increased operations and execution of warrants on drugs, resident parking schemes and new outdoor play facilities.
- 2.4 The current Ward priorities which have been reported previously through the Area Committee performance reports are shown in Appendix 1 for all three wards. These priorities will be updated for each Area Committee, taking into account discussions at NAT meetings and various groups and activities involving local residents. The Ward priorities form the basis for the 'Ward Action Plan' for all three Wards.
- 2.5 Appendix 2 sets out the current key issues for all three Wards.
- 2.6 Appendix 3 highlights the forthcoming opportunities for citizens to engage in events and activities in their neighbourhoods across all three Wards.
- 2.7 Appendix 4 highlights the Area Committee priorities and progress delivered against each priority since the last Area Committee meeting held in September 2016.
- 2.8 Appendix 5 provides the performance data for August 2016 for all three wards compiled by CDP.
- 3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS
- 3.1 None
- 4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)
- 4.1 None

5	LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)
5.1	None
6	STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)
6.1	None
7	EQUALITY IMPACT ASSESSMENT
7.1	Has the equality impact of the proposals in this report been assessed?
	No Substitution No An EIA is not required because:
	An EIA is not required as this is not a new or changing policy, service or function. Appendix 3 highlights the forthcoming opportunities for citizens to engage in events and activities in their neighbourhoods
	Yes Attached as Appendix x, and due regard will be given to any implications identified in it.
8	LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION
8.1	None
9	PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT
9.1	None



# Appendix 1

## **Bridge Ward**

Safer Nottingham

Priority	Progress since last Area Committee (Sept 2016)	Lead
Reduce crime and Anti-social behaviour	<ul> <li>Several off road motorbikes seized</li> <li>Joined – up working with Portland on Arkwright Walk for engagement and increase in uptake of activities delivered by Portland and Switch Up by young people</li> </ul>	Police / NAT  Portland / Switch  Up / Police  Neighbourhood  Management
	Increase in uniformed patrols	Police / CP
Drugs	<ul> <li>Several prosecutions taking place</li> <li>18 people and 2 vehicles searched</li> <li>17 Warrants executed</li> <li>10 arrests executed, 4 nominals charged, pending trial at court. 4 investigations still ongoing, 2 warnings issued.</li> <li>4 x quantity of Class A drugs recovered</li> <li>4 x quantity of Cannabis recovered</li> <li>5 x cannabis grows located</li> <li>Large quantities of cash seized.</li> <li>Reduction in reports/finds of discarded needles and syringes</li> <li>Simple steps action plan created for reducing/preventing IV drug usage through identification of hotspots and specific walk about</li> </ul>	Police / NAT  Police  CDP / Neighbourhood Management

**Neighbourhood Nottingham** 

Priority		Lead
Fly Tipping – Increase awareness of Bulky Waste Collection, target hotspots, pursue enforcement and prosecution, active response for removal of fly tip	<ul> <li>Increased clearing around hotspots</li> <li>Mundella Road and Bridgeway Centre (recycling bins) using 3G cameras to gain evidence</li> <li>Increase in report and removal of fly tips         <ul> <li>54 Fly tips investigated and reported.</li> <li>3 FPNs for Fly Tipping issued</li> </ul> </li> <li>10 FPNs for Leaving Litter.</li> <li>3 Business visits linked to trade waste agreements conducted</li> <li>Targeting problem properties/alleyways and works in default         <ul> <li>34 Warning Letters issued for overgrown or waste left in gardens and/or alleyways.</li> </ul> </li> <li>1 Ward Walk delivered since September 2016</li> <li>Deep Clean at various locations monthly</li> <li>Deep Clean and hot spot locations tackled during Week of Action in September</li> </ul>	NAT / Neighbourhood Management Community Protection
Dog Fouling – Increase awareness on reporting and intelligence, removal of waste, deliver operations and enforce (FPN's) where possible	<ul> <li>Continue to target hot spot locations</li> <li>4 Dog fouling operations conducted, along with plain clothes officers at hot spot locations and also use of CCTV</li> <li>2 Dog fouling FPNs issued since August in the Meadows</li> <li>Dissemination of information via engagement with schools on responsible dog ownership during Week of Action</li> </ul>	

Families Nottingham

Priority		Lead
Establish Play Session in Meadows by August 16	<ul> <li>South Hub 2 deliver a play and or youth session in each of the wards in the area.</li> </ul>	Children and Families Team
Increase girls attendance by 10% - currently 5/6 attending	<ul> <li>15/16 girls are now regularly attending youth sessions this is an increase of 13 since Jan 16</li> </ul>	
Increase offer of Family Support 5-18 – through assessment in family support clinics	<ul> <li>Family Support clinics are offered across South hub 2 – we have had 19 families accessed the clinics for support</li> <li>17 families with children age 0-5</li> <li>2 families with children aged – over 5</li> </ul>	
Deliver 2 themed project under the priority areas. Learning City, Increased Resilience, Healthy Minds	<ul> <li>8 young people have taken part in a gardening project under the priority theme Healthy Minds.</li> <li>6/8 young people have taken part in a music project under the priority theme of a Learning City.</li> <li>A third themed project is planned for December on Equality and Diversity</li> </ul>	
Open access session for under 5's increase attendance / reach to 80%	<ul><li>Quarter 1 reach is 77%</li><li>Quarter 2 stats are not available yet</li></ul>	
Open access session 5-19 to increase attendance / reach by 10% in all static units in the Meadows on 2015 baseline	Attendance has been sustained at the     Meadows Youth Centre with approximately     30 – 35 young people attending weekly	

**Health Nottingham** 

Priority	Lead
Obesity – Need for additional and affordable physical	Health
activities across the area, special emphasis on hard	
to reach groups	
Mental Health – Support needed by individuals,	Health
families and localised services to access community	
and Mental Health and Wellbeing Services	
Food – To encourage greater participation of local	Health
people to grow, prepare and consume healthy food	
supported by Food for Life in schools and Arkwright	
Meadows Community Gardens	

Working Nottingham

Priority		Lead
More training opportunities for young people and people over 40	<ul> <li>Employment &amp; Skills Partnership meeting quarterly</li> <li>Bridgeway Community Information Event – 15<sup>th</sup> August 2016 – 11.00am – 3.00pm</li> </ul>	NCC – Employment and Skills One Stop Shop
More Employment opportunities for young people and people over the age of 40	<ul> <li>Area Based Grant Funding secured through Nottingham City Council until 31<sup>st</sup> March 2019 to support people 30+ into employment.</li> <li>Free computer/ Internet access. 5 days p/w at OSS, as of Monday 5<sup>th</sup> July all library computers will be free to access daily.</li> </ul>	MPT
Financial Inclusion	NCH delivering local 1-1 support sessions	NCH

every other Friday from the OSS and
Meadows Food Bank.

• Meadows Advice Group delivers drop in
support sessions every Mon, Wed, and
Thursday 10am – 1pm from QWCC.
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#### **Clifton North**

**Safer Nottingham** 

Priority	Progress since last Area Committee (September 2016)	Lead
ASB across the estate linked to low level	High visibility patrols and intervention with younger groups	Police
crime (criminal damage etc.)		
Increase in Neighbourhood Watch and	Sharing Alerts with local residents	Police / NAT
Neighbourhood Alert		
Reduce number of Serious Acquisitive	Intelligence lead operations, management of offenders, better	Police
Offences (burglary, robbery & auto-crime)	liaison with the community. Carry out specific Crime Prevention	
	Events to increase awareness	
Groups of youths hanging around	Raise awareness of services available for young people	NAT

**Neighbourhood Nottingham** 

Priority	Progress since last Area Committee (September 2016)	Lead
Parking issues	Consultation on TRO for Glapton Lane and junction protection carried out – hopefully this will be in place around December Tackling on-going parking problems such as on Kinsale Walk, Fallow Close.	NAT / Neighbourhood Management
Litter, bulky waste, fly-tipping	Fly-tipping hotspots being cleared and notices served on private land.  • 7 FPNs issued by CPOs for Leaving Litter.	Neighbourhood Management & Community

	<ul> <li>2 Dog fouling operations conducted.</li> <li>1 alcohol surrender for anti social street drinking</li> <li>35 visits carried out due to Casework reports.</li> <li>27 Warning Letters issued for overgrown and/or waste left in gardens.</li> <li>17 Fly tips investigated and reported.</li> <li>15 occasions of graffiti reported</li> <li>11 reports of Community Intelligence submitted</li> <li>3G Camera's installed at Varney Road shops and Brooksthorpe Way</li> </ul>	Protection
Dog Fouling – Increase awareness on reporting and intelligence, removal of waste, deliver operations and enforce (FPN's) where possible	<ul> <li>Continue to target hot spot locations</li> <li>3 Dog Fouling Operations delivered</li> <li>"We're Watching You" campaign delivered across area in July</li> </ul>	NAT / Community Protection

Families Nottingham

Priority	Progress since last Area Committee (September 2016)	Lead
Increase usage of the kitchen at Clifton	The kitchen is used at all four play and youth sessions at the	Community
Young People Centre by the community	CYPC (Saturday Play, Junior Play, and the Tuesday and Thursday Youth sessions)	Family Support
	Young people participate in cooking activities or help to prepare snacks	
Increase offer of Family Support 5-18 –	Family Support clinics are offered across South hub 2 – we	Community
through assessment in family support clinics	have had 9 families with children aged 0-5 accessed the clinics for support since September	Family Support
Young people experience learning through	The following projects have been delivered:	Community
themed project under the priority areas.		Family Support
Learning City, Increased Resilience, Healthy	Parkgate 5-13yrs	
Minds	15/18 young people have taken part in a recycling project –	

	under the priority area of Learning City	
	Clifton Young People Centre Play session 5-13yrs	
	10/12 young people have taken part in a environment project – under the priority area of Leaning City	
	8 young people took part in an Escape Room project	
Open access session for under 5's increase attendance / reach to 80% of the community	Quarter 1 79.3% reach.	Community Family Support
	Quarter 2 stats are not yet available	
Open access session 5-19 to increase	All schools in Clifton have received up to date timetables of	Community
attendance / reach by 10% on 2015 baseline	activities to promote sessions.	Family Support
	Initiates have been put in place to increase attendance ie: free entry if you bring a friend.	
	Tuesday Youth Session has not increased attendance by 10%- an action plan is be developed to increase attendance – ie: music session. There has been an increase in new registrations, with new young people attend however sustain contact has not been maintained.  Since September, there has been an increase of 10 young people signing up at the Tuesday session	
	Thursday Youth Session has seen an increase of 10% - 15/18 young attending session.  Since September, there has been an increase of 10 young people signing up for the Thursday session	

Clifton Central 'Flower' Park – development of the park to make it more accessible for families and children	<ul> <li>Consultation held in May 2016</li> <li>The WREN Bid for the play area at the Central Park has been successful.</li> <li>Activities such as Teddy Bears Picnic helps to promote the park to all</li> </ul>	Parks / Neighbourhood Management	
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**Health Nottingham** 

Priority	Progress since last Area Committee (May 2016)	Lead
Encourage healthier lifestyles in the following:		Health
Obese Children		
2. Mental Health		
3. Smoking		
4. Physical Activity		

**Working Nottingham** 

Priority	Progress since last Area Committee (September 2016)	Lead
Reduction in youth unemployment	MPT Continue to be the community delivery partner for Area 8 to deliver the Step into Work project for young people 18 – 29. As from 1 <sup>st</sup> April additional funding was sourced through NCC (YEI	NCC – Employment and Skills P
	Youth employment initiative which means 1-1 support will continue until 31 <sup>st</sup> March 2018.	MPT
	As from 7 <sup>th</sup> October a new Additional Work club has been set up at Clifton Library to support 18-29 year olds who are on the Sitw /YEI employment initiatives.	NCC
	Area 8 Employment and skills partnership meeting was held on Monday 10 <sup>th</sup> October and is now chaired by Councillor Pat	

Reduction in long-term unemployment	Ferguson.  MPT attended and promoted the City Wide Jobs Fair which took place on 13 <sup>th</sup> September, a number of Clifton unemployed residents attended.  MPT Continue to deliver the work club in Clifton Library Funded through the employment element of Area Based Grant. The work club is specifically for anyone over the age over the age 30, and it operates every Tuesday 11.30 am – 4pm.  Delivery of the 1 <sup>st</sup> Quarter delivery to date was presented to Area 8 Committee on 14 <sup>th</sup> September 2016.  Full 6 month report was presented at the last Area 8 Employment and Skills meeting held on the 10 <sup>th</sup> October which included a ward breakdown based on actual delivery as requested by councillors.  Funding of £2,853.60 has been obtained through Clifton Councillor Budgets to fund Travel Grants to people over the age of 30	NCC – Employment and Skills P MPT
Reduction in Financial exclusion	As agreed at the Area 8 Employment and Skills meeting held on the 18 <sup>th</sup> July 2 follow up meeting have taken place on 25 <sup>th</sup> July and 4 <sup>th</sup> October led by Emma Bates (NTU). Martyn Neil from Meadows Advice Group has agreed to take the future lead on this moving forward and will bring any future updates to the Area 8 Employment and Skills meetings.	NCC – Employment and Skills P MPT MAG
Engagement in local schools	As no representative from Aspire and NCH attended the employment and Skills Partnership Meeting on 10 <sup>TH</sup> October no updates for this section were presented again. Concerns were	NCC – Employment and Skills

raised that key information is not forthcoming and enquires were Aspire made. Ashreen Sithell has moved on into a new post and a new (Futures) worker is now in place (Sean Panting) and he has assured us NCH that he will be attending future meetings. MPT Work continued to be delivered by Summerwood Community Summer wood Gardens in partnership with Farnborough Academy and Community Emanuel School. This is working with young people who have Gardens learning and behavioural difficulties. This is funding through the Area Based Grant youth provision element..

#### **Clifton South**

**Safer Nottingham** 

Priority	Progress since last Area Committee (September 2016)	Lead
ASB and youth hanging around at particular locations	Increase communication between services and residents	Police
	More patrolling of "hot-spot" areas, including parks, and pursue ASB process, ASBOs, housing tenancy action and prosecution	
	Raise awareness of services available for young people in the ward and offer more support to voluntary groups and projects	
	ASB reports at most parks - Regular patrols have been increased to engage, but no ASB has been witnessed. Hi-vis patrols to continue.	

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	Issues at Old Fairham School Site – site has been secured and increased hi-vis patrols in the area.	
Increase in Neighbourhood Watch and Neighbourhood Alert	Sharing Alerts with local residents	Police / NAT
Reduce number of Serious Acquisitive Offences (burglary, robbery & auto-crime)	Intelligence lead operations, management of offenders, better liaison with the community. Carry out specific Crime Prevention Events to increase awareness	Police
	Installed 3g cameras on Summerwood Lane, Waterdown Road, and Glapton Lane in response to burglary and auto-crime	

Neighbourhood Nottingham

Priority	Progress since last Area Committee (September 2016)	Lead
Parking issues	Consultation on TRO for Glapton Lane and junction protection	NAT /
	carried out – hopefully this will be in place in Autumn.	Neighbourhood
		Management
	Issues around Town Centre – Approval of Clifton Centre Traffic	
	Survey which will look at roads directly affected by commuter	
	parking from town centre. This survey should be complete by	
	the Summer 2017 with implementation of findings by Spring	
	2018 to tie in with opening of Clifton Triangle development.	
	Clifton Wide – Similar to the Clifton Centre Traffic Survey, a Ward Wide Survey has been commissioned to identify problem areas and solutions and provide information to accurately prioritise.	
	Increase in car ownership - Continuing to look at solutions and	
	enforce restrictions where necessary	
Litter, bulky waste, fly-tipping	Fly-tipping hotspots being cleared and notices served on private	Neighbourhood
	land.	Management &
	3 FPNs issued by CPOs for Leaving Litter.	Community

	<ul> <li>1 Business visits linked to trade waste agreements conducted</li> <li>9 Warning Letters issued for overgrown or waste left in gardens.</li> <li>17 Fly tips investigated and reported.</li> <li>2 occasions of graffiti reported, non offensive.</li> <li>2 Ward Walks delivered since September 2016</li> </ul> Angel Green Park cleaning to be increased to three times a week following reports of broken glass and litter.	Protection
Dog Fouling – Increase awareness on reporting and intelligence, removal of waste,	Continue to target hot spot locations	NAT / Community
deliver operations and enforce (FPN's) where possible	3 Dog Fouling Operations delivered	Protection

Families Nottingham

Priority	Progress since last Area Committee (September 2016)	Lead
Increase usage of the kitchen at Clifton	The kitchen is used at all four play and youth sessions at the	Community
Young People Centre by the community	CYPC (Saturday Play, Junior Play, and the Tuesday and Thursday Youth sessions)	Family Support
	Young people participate in cooking activities or help to prepare snacks	
Increase offer of Family Support 5-18 – through assessment in family support clinics	Family Support clinics are offered across South hub 2 – we have had 9 families with children aged 0-5 accessed the clinics for support since September	Community Family Support
Young people experience learning through themed project under the priority areas. Learning City, Increased Resilience, Healthy Minds	The following projects have been delivered:  Parkgate 5-13yrs  15/18 young people have taken part in a recycling project — under the priority area of Learning City	Community Family Support

	Clifton Young People Centre Play session 5-13yrs  10/12 young people have taken part in a environment project – under the priority area of Leaning City  8 young people took part in an Escape Room project	
Open access session for under 5's increase attendance / reach to 80% of the community	Quarter 1 79.3% reach.  Quarter 2 stats are not yet available	Community Family Support
Open access session 5-19 to increase attendance / reach by 10% on 2015 baseline	All schools in Clifton have received up to date timetables of activities to promote sessions.  Initiates have been put in place to increase attendance ie: free entry if you bring a friend.  Tuesday Youth Session has not increased attendance by 10%-an action plan is be developed to increase attendance – ie: music session. There has been an increase in new registrations,	Community Family Support
	with new young people attend however sustain contact has not been maintained.  o Since September, there has been an increase of 10 young people signing up at the Tuesday session	
	Thursday Youth Session has seen an increase of 10% - 15/18 young attending session.  Since September, there has been an increase of 10 young people signing up for the Thursday session	
Clifton Central 'Flower' Park – development of the park to make it more accessible for	<ul> <li>Consultation held in May 2016</li> <li>The WREN Bid for the play area at the Central Park has</li> </ul>	Parks / Neighbourhood

families and children	been successful.	Management
	<ul> <li>Activities such as Teddy Bears Picnic helps to promote</li> </ul>	
	the park to all	

**Health Nottingham** 

Priority	Progress since last Area Committee (September 2016)	Lead
Encourage healthier lifestyles in the following:		Health
5. Obese Children		
6. Mental Health		
7. Smoking		
8. Physical Activity		

**Working Nottingham** 

Priority	Progress since last Area Committee (September 2016)	Lead
Reduction in youth unemployment	MPT Continue to be the community delivery partner for Area 8 to deliver the Step into Work project for young people 18 – 29. As	NCC – Employment
	from 1 <sup>st</sup> April additional funding was sourced through NCC (YEI Youth employment initiative which means 1-1 support will	and Skills P MPT
	continue until 31 <sup>st</sup> March 2018.	IVIPI
	As from 7 <sup>th</sup> October a new Additional Work club has been set up at Clifton Library to support 18-29 year olds who are on the SITW /YEI employment initiatives.	NCC
	Area 8 Employment and skills partnership meeting was held on Monday 10 <sup>th</sup> October and is now chaired by Councillor Pat Ferguson.	
	MPT attended and promoted the City Wide Jobs Fair which took	

	place on 13 <sup>th</sup> September, a number of Clifton unemployed residents attended.	
Reduction in long-term unemployment	MPT Continue to deliver the work club in Clifton Library Funded through the employment element of Area Based Grant. The work club is specifically for anyone over the age over the age 30, and it operates every Tuesday 11.30 am – 4pm.  Delivery of the 1 <sup>st</sup> Quarter delivery to date was presented to Area 8 Committee on 14 <sup>th</sup> September 2016.  Full 6 month report was presented at the last Area 8 Employment and Skills meeting held on the 10 <sup>th</sup> October which included a ward breakdown based on actual delivery as requested by councillors.  Funding of £2,853.60 has been obtained through Clifton Councillor Budgets to fund Travel Grants to people over the age of 30	NCC – Employment and Skills P MPT
Reduction in Financial exclusion	As agreed at the Area 8 Employment and Skills meeting held on the 18 <sup>th</sup> July 2 follow up meeting have taken place on 25 <sup>th</sup> July and 4 <sup>th</sup> October led by Emma Bates (NTU). Martyn Neil from Meadows Advice Group has agreed to take the future lead on this moving forward and will bring any future updates to the Area 8 Employment and Skills meetings.	NCC – Employment and Skills P MPT MAG
Engagement in local schools	As no representative from Aspire and NCH attended the employment and Skills Partnership Meeting on 10 <sup>TH</sup> October no updates for this section were presented again. Concerns were raised that key information is not forthcoming and enquires were made. Ashreen Sithell has moved on into a new post and a new worker is now in place (Sean Panting) and he has assured us	NCC – Employment and Skills Aspire (Futures) NCH

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that he will be attending future meetings.	MPT
Work continued to be delivered by Summerwood Community Gardens in partnership with Farnborough Academy and Emanuel School. This is working with young people who have learning and behavioural difficulties. This is funding through the Area Based Grant youth provision element	Summer wood Community Gardens

#### Appendix 2

#### List of key current issues (taken from latest NAT Review)

#### **Bridge Ward**

- Empty properties in the Old Meadows disrepair of certain properties Seek improvements
- Problematic properties in Old Meadows Beauvale Road To get enforcement on landlord and influence for conditions to be imposed for HMO licence
- Drugs Warrants being executed and ongoing Intel gathering
- Discarded needle and syringe hotspot at Meadows Way (opposite Kelso Gardens behind tram stop)
- Fly tipping hotspots continue to be targeted
- Arkwright Walk Gathering of certain nominals (Shop closed down, Police vehicle damaged, arrests made)
- Groups gathering at Bridgeway Centre
- 3G Wireless CCTV Cameras to be installed at Mundella Road and Bridgeway Centre car park (recycling bins)
- Week of Action to be delivered week commencing 26<sup>th</sup> September (environmental, safety, enforcement and engagement activities to be delivered)

#### **Clifton North**

- Vehicle Crime
- Parking issues
- Litter issues in parks
- Damage to grass verges via car parking
- Dog Fouling continues to be an issue
- Use of 3G Wireless CCTV to target 'hotspots' for ASB/Fly-tipping/Vehicle crime 3 cameras purchased via Area Capital Fund

#### **Clifton South**

- · Parking issues, particularly around the Clifton Town Centre
- Damage to grass verges via car parking requests to create 'access roads' around greens to allow vehicles to park on gardens
- Congestion on roads request for TROs
- Dog Fouling continues to be an issue
- Fly tipping around Nobel Road and issues with clothing recycling bins
- 3G Wireless CCTV to target 'hotspots' for ASB and Fly-tipping
- Illegal encampments on Clifton Village Green and progress on barriers
- ASB and increased litter / glass in a number of Parks
- Drug use in several parks

#### **Appendix 3**

#### Opportunities for citizens to engage – Delivered and forthcoming dates of events and activities

#### **Bridge Ward**

- Arkwright Walk Community events: Autumn Harvest Event Saturday 24<sup>th</sup> September 2016 12 4.00pm
- Queens Walk Community Association meetings Last Monday of each month
- Bridge Ward Councillors Ward Walks:

Tuesday 27<sup>th</sup> September – 11.00am – Meeting outside Meadows Police Station Thursday 24<sup>th</sup> November - 11.00am – Meeting point One Stop Shop

- Week of Action week commencing 26<sup>th</sup> September (environmental, safety, enforcement and engagement activities delivered)
- Your Choice Your Voice / Dragons Den event Tuesday 29<sup>th</sup> November 2016 6.00 8:30pm
- Bridgeway Centre Christmas tree light switch on Wednesday 30<sup>th</sup> November 2016 3:30 5pm
- Bridgeway Centre Christmas event Saturday 10<sup>th</sup> December 1pm 4.30pm.

#### **Clifton North**

- Wilford Community Group meeting Third Monday of each month at the Barn in the Ferry Public House at 7.30pm
- Silverdale Community Association meetings Second Tuesday of each month at 2pm
- Clifton Community Centre meetings Third Tuesday of each month at 7pm
- Silverdale LAG meeting Tuesday 4<sup>th</sup> October 2017 at 7pm (Silverdale Community Centre)
- Clifton North Ward Councillors Cook & Ferguson Ward Walks: 13<sup>th</sup> September 2016; 4<sup>th</sup> November 2016; 9<sup>th</sup> December 2016; 20<sup>th</sup> January 2017 and 10<sup>th</sup> March 2017
- Clifton North Ward Councillor Rule Ward Walk 16<sup>th</sup> February 2017

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#### **Clifton South**

- Nobel Road Community Action Day was held on 15<sup>th</sup> September 2016
- Have Your Say meeting held at Highbank Community Centre 20<sup>th</sup> October 2016
- Clifton South Councillors Ward Walks:
  - Friday 14<sup>th</sup> September 10.30am Meeting corner of Waterdown Road and Middlefell Way
  - Friday 18<sup>th</sup> October 10:30am Meeting at Listowell Crescent entrance to Holbrook Court Thursday
  - Friday 16<sup>th</sup> December 10:30am Location TBC
- Friends of Nobel Road meeting Thursday 10<sup>th</sup> November 6:30pm Parkgate Community Centre
   Clifton Christmas Event 2<sup>nd</sup> December 2016 3:30 5:30

ea Committe	Area Committee 8	
ea Committe	Committee Chair 2015/16 Cllr Pat Ferguson	
rrent priorit	ies (agreed at Decembe	er Area Cluster meeting)
Priority 1 - Parking – Commuter parking, ACF schemes, Clifton issues (Lanthwaite Close), Bridgeway Centre car parks, survey of issues in Clifton.		
Priority 2 - Parks and Open Spaces – Meadows Recreation Ground Master Plan, Clifton Central Flower Park, The Green (North West Meadows), Clifton Village Green (travellers)		
Priority 3	- Regeneration and E	nvironmental

Priority 4 - Drugs

### **AREA COMMITTEE PRIORITIES: 2016/17**

# Priority 1 - Parking – Commuter parking, ACF schemes, Clifton issues (Lanthwaite Close), Bridgeway Centre car parks, survey of issues in Clifton.

actions	by Whom	timescales
Area Capital Fund schemes to address parking issues to the north of Robin Hood Way in the Meadows – TRO's to be introduced following consultation	Traffic and Safety	Consultation including advertisement completed by September  Install works Nov/Dec 2016
ACF scheme to address parking at Glapton Lane, Grasby Close, Smithy Close, Dalehead Road & Manor Farm Lane – Covering Clifton North and South – Parking bays at Smithy Close and TRO's to be introduced following consultation	Traffic and Safety	September / October 2016

Tackle commuter parking around Clifton Cornerstone including Lanthwaite Close, Clifton Leisure Centre, and Donnington Road. Survey the scale of problem	Clirs, NDO, NCH	December 2016
Introduction of special measures for Bridgeway Centre car parks (to address commuter parking)	Clirs, NCH	September 2016

# Priority 2 - Parks and Open Spaces – Meadows Recreation Ground Master Plan, Clifton Central Flower Park, The Green (North West Meadows), Clifton Village Green (travellers)

actions	by Whom	timescales
Implementation of Master Plan for Meadows Recreation Ground	Parks	Football pavilion repairs to take place autumn/winter 2016/17
		Lighting work underway
		Football pavilion repairs to take place autumn/winter 2016/17
		Section 106 funding allocated to site to be used for road repairs, restoration of the Queen Victoria

		statue, path repairs and
		other works during 2016/17
		Bid for Lottery funding to
		be re-submitted late 2017
		Cricket pavilion complete;
Launch of the Cricket Pavilion at the Embankment	Parks	landscaping around
		building to be finished
		during August; cricket
		bookings underway and ongoing including schools,
		training and local clubs –
		partnership with Trent
		Bridge.
		Consultation Feb 2016
Introduction of new play area at The Green (North West Meadows) via ACF and NET contribution	Parks – Clirs – NDO	WREN bid submitted
		Consultation on design
		with citizens and schools in
		September 2016
		Building work winter 2016 early 2017
		Delegated Decision for
To address issues of travellers accessing Clifton Village Green	Neighbourhood Management	bollards protection plan
via ACF funding for knee high fencing	Community Protection Legal	approved July 2016
	3	Legal to respond to Family
		Solicitors on proposed

		protection plan to take place  Public Spaces Protection Order being worked on by
		CP Signage for no parking installed by end September
Further development of Clifton Central (Flower) Park – Survey of needs – Development Plan to be established- Part funding secured via NET, need to source additional funds via Wren	Parks – Friends of Clifton Flower Park – NDO & Cllrs	Consultation held in May 2016  Funding bids submitted to WREN June 2016
		Implementation of works 2017

# Priority 3 - Regeneration and Environmental – physical improvements to the Neighbourhoods and Town Centres

actions	by Whom	timescales

Regeneration of Arkwright Walk / Blackstone Walk – to include 112 new family homes/apartments; re-open pedestrian cycle link to city	Regeneration Team	Demolition of decommissioned properties on Arkwright Walk underway to be completed by November 2016  Developer presentation at NEMTRA and Pre planning consultation event May 2016
		Planning Application in August 2016  Arkwright walk to be opened up in late summer 2016  Construction begins early
		2017
Physical improvement at Bridgeway Centre to include removal of metal art works, new soffits and lighting	Highways, Property Plus, NDO's & Councillors	Soffits at businesses frontage installed
		Metal art works to be removed October 2016
Secure and make safe decommissioned NCH properties across The Meadows (including Arkwright Walk and Blackstone Walk)	NCH	Properties on Blackstone Walk demolished. Arkwright walk properties secured and demolition underway.

Regeneration of Bosworth Walk, Tarbert Close, Saffron Gardens, Beardsley Gardens and Middle Furlong Gardens, to include 55 new family homes and bungalows, with a new shared surface link route from Tarbert Close through to Ainsworth Drive.	NCH	First 8 properties on Bosworth Walk due to be completed September 2016
Implementation of Development plan for Clifton District Centre	Town Centre Co-ordinator	Ongoing

# Priority 4 - Drugs

actions	by Whom	timescales
Identify 'hotspots' across the area for IV drug usage (discarded needles and syringes) – develop action plan	Police, Community Protection and Street operatives, CDP, NDO	Action Plan developed  Hotspots targeted during ward walks and officer patrols
To clear sites of discarded needles and syringes	Street Operatives, NCH and Community Protection	Decommissioned properties secured  Major reduction in needle and syringe finds/reports
To gather 'intelligence' and carry out enforcement actions	Police and Community Protection	Several prosecutions taking place  18 people and 2 vehicles searched

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17 Warrants executed	
Shop at Arkwright Wal closed down	k
Enforcement during W of Action – September 2016	

### **SUMMARY PERFORMANCE REPORT**



of drugs and alcohol

#### AREA 8

## **Bridge, Clifton North & Clifton South**

Area Total	Cotogory	Apr-	May-	Jun-	Jul-	Aug-	Sep-	Oct-	Nov-	Dec-	Jan-	Feb-	Mar-		Year '	YTD Rates			
Area Total	Category	16	16	16	16	16	16	16	16	16	17	17	17	2015-16	2016-17	Vol +/-	% Change	2015-16	2016-17
Area Committee	All Crime	242	241	221	211	262								1162	1177	15	1%	31.76	32.17
8	Victim Based Crime	221	227	206	194	241								1052	1089	37	4%	28.75	29.76
	Criminal Damage	39	38	39	34	41								219	191	-28	-13%	5.99	5.22
	Theft	58	61	66	58	84								283	327	44	16%	7.73	8.94
	Dwelling Burglary	19	25	12	12	14								45	82	37	82%	1.23	2.24
	Violence	34	56	60	48	67								303	265	-38	-13%	8.28	7.24
	Domestic Violence	15	22	21	20	22								117	100	-17	-15%	3.20	2.73
70	NTE Violence	1	8	5	6	5								6	25	19	317%	0.16	0.68
a	Other Violence	18	26	34	22	40								180	140	-40	-22%	4.92	3.83
age	ASB	118	142	125	162	145								665	692	27	4%	18.18	18.91
<u> </u>	Noise	38	32	31	49	38								231	188	-43	-19%	6.31	5.14
0	Youth	31	49	39	53	35								182	207	25	14%	4.97	5.66
_	Alcohol	14	21	23	15	24								82	97	15	18%	2.24	2.65
	Deliberate Fires	2	5	3	4									23	14	-9	-39%	0.55	0.34
Ave. Qrt Score	Cleanliness Score	90	90.33	90.33	91									94	90	-4	-4%	N/A	N/A
	Graffiti (reactive)	104	55	25	18									50	202	152	304%	1.37	5.52
	Fly-Tipping (reactive)	80	66	72	71									113	289	176	156%	3.09	7.90
	Dog Fouling (reactive)	14	16	4	8									35	42	7	20%	0.96	1.15
	Unemployment	775	785	760	785									3558	3105	-453	-13%	85.73	74.81

This report has been produced by the CDP pursuant to a brief provided by Neighbourhood Services. Please contact Daniel Dexter if you have any queries regarding the data.

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Ward	Cotonomy	Apr-	May-	Jun-	Jul-	Aug-	Sep-	Oct-	Nov-	Dec-	Jan-	Feb-	Mar-		Year	To Date		YTD Rates		
	Category	16	16	16	16	16	16	16	16	16	17	17	17	2015-16	2016-17	Vol +/-	% Change	2015-16	2016-17	
Bridge	All Crime	61	85	86	80	101								460	413	-47	-10%	47.16	42.35	
	Victim Based Crime	58	83	81	77	94								410	393	-17	-4%	42.04	40.30	
	Criminal Damage	7	9	12	15	12								66	55	-11	-17%	6.77	5.64	
	Theft	30	39	32	22	45								149	168	19	13%	15.28	17.23	
	Dwelling Burglary	5	9	6	6	3								9	29	20	222%	0.92	2.97	
	Violence	11	14	21	19	21								122	86	-36	-30%	12.51	8.82	
	Domestic Violence	5	4	3	6	5								44	23	-21	-48%	4.51	2.36	
	NTE Violence	0	1	2	1	1								4	5	1	25%	0.41	0.51	
	Other Violence	6	9	16	12	15								74	58	-16	-22%	7.59	5.95	
	ASB	52	68	38	72	48								235	278	43	18%	24.10	28.50	
	Noise	17	15	13	26	14								104	85	-19	-18%	10.66	8.72	
	Youth	15	20	9	22	6								31	72	41	132%	3.18	7.38	
	Alcohol	4	12	8	6	10								36	40	4	11%	3.69	4.10	
	Deliberate Fires	1	3	3	3									7	10	3	43%	0.48	0.68	
Ave. Qrt Score	Cleanliness Score	89	86	90	89									95	89	-6	-6%	N/A	N/A	
	Graffiti (reactive)	100	49	21	17									41	187	146	356%	4.20	19.17	
	Fly-Tipping (reactive)	59	44	56	56									67	215	148	221%	6.87	22.04	
	Dog Fouling (reactive)	8	6	3	5									11	22	11	100%	1.13	2.26	
	Unemployment	315	320	300	320									1506	1255	-251	-17%	102.67	85.55	

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O Ward	Cotomony	Apr-	May-	Jun-	Jul-	Aug-	Sep-	Oct-	Nov-	Dec-	Jan-	Feb-	Mar-		Year <sup>-</sup>	YTD Rates			
	Category	16	16	16	16	16	16	16	16	16	17	17	17	2015-16	2016-17	Vol +/-	% Change	2015-16	2016-17
Clifton North	All Crime	77	73	52	55	59								359	316	-43	-12%	27.86	24.52
N	Victim Based Crime	72	68	49	47	57								333	293	-40	-12%	25.84	22.73
	Criminal Damage	13	13	9	8	11								91	54	-37	-41%	7.06	4.19
	Theft	10	8	12	13	14								58	57	-1	-2%	4.50	4.42
	Dwelling Burglary	9	6	3	2	4								19	24	5	26%	1.47	1.86
	Violence	8	19	15	8	19								89	69	-20	-22%	6.91	5.35
	Domestic Violence	4	10	8	5	9								34	36	2	6%	2.64	2.79
	NTE Violence	0	1	0	1	1								1	3	2	200%	0.08	0.23
	Other Violence	4	8	7	2	9								54	30	-24	-44%	4.19	2.33
	ASB	30	34	36	30	39								182	169	-13	-7%	14.12	13.11
	Noise	8	9	11	9	11								52	48	-4	-8%	4.03	3.72
	Youth	9	15	12	5	6								70	47	-23	-33%	5.43	3.65
	Alcohol	6	1	4	2	7								22	20	-2	-9%	1.71	1.55
	Deliberate Fires	0	2	0	0									6	2	-4	-67%	0.47	0.16
Ave. Qrt Score	Cleanliness Score	89	93	90	90									96	91	-5	-5%	N/A	N/A
	Graffiti (reactive)	4	5	2	0									8	11	3	38%	0.62	0.85
	Fly-Tipping (reactive)	7	6	6	3									14	22	8	57%	1.09	1.71
	Dog Fouling (reactive)	2	4	0	2									7	8	1	14%	0.54	0.62
	Unemployment	215	220	215	215									823	865	42	5%	63.86	67.12

Ward	Cotomony	Apr-	May-	Jun-	Jul-	Aug-	Sep-	Oct-	Nov-	Dec-	Jan-	Feb-	Mar-		YTD Rates				
vvaru	Category	16	16	16	16	16	16	16	16	16	17	17	17	2015-16	2016-17	Vol +/-	% Change	2015-16	2016-17
Clifton South	All Crime	104	83	83	76	102								343	448	105	31%	24.59	32.12
	Victim Based Crime	91	76	76	70	90								309	403	94	30%	22.16	28.90
	Criminal Damage	19	16	18	11	18								62	82	20	32%	4.45	5.88
	Theft	18	14	22	23	25								76	102	26	34%	5.45	7.31
	Dwelling Burglary	5	10	3	4	7								17	29	12	71%	1.22	2.08
	Violence	15	23	24	21	27								92	110	18	20%	6.60	7.89
	Domestic Violence	6	8	10	9	8								39	41	2	5%	2.80	2.94
	NTE Violence	1	6	3	4	3								1	17	16	1600%	0.07	1.22
	Other Violence	8	9	11	8	16								52	52	0	0%	3.73	3.73
	ASB	36	40	51	60	58								248	245	-3	-1%	17.78	17.57
	Noise	13	8	7	14	13								<i>75</i>	55	-20	-27%	5.38	3.94
	Youth	7	14	18	26	23								81	88	7	9%	5.81	6.31
	Alcohol	4	8	11	7	7								24	37	13	54%	1.72	2.65
	Deliberate Fires	1	0	0	1									10	2	-8	-80%	0.72	0.14
Ave. Qrt Score	Cleanliness Score	92	92	91	94									93	92	-1	-1%	N/A	N/A
	Graffiti (reactive)	0	1	2	1									1	4	3	300%	0.07	0.29
	Fly-Tipping (reactive)	14	16	10	12									32	52	20	63%	2.29	3.73
	Dog Fouling (reactive)	4	6	1	1									17	12	-5	-29%	1.22	0.86
	Unemployment	245	245	245	250									1229	985	-244	-20%	88.12	70.62

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